

# Meeting Minutes

**Date:** 28 April 2026 **Time:** 6:00pm – 8:00pm  
**Location:** Kingston Heath Golf Club  
**Program:** Suburban Rail Loop  
**Title:** Heatherton Community Reference Group  
**Meeting Number:** Meeting 16  
**Chair:** Kim Jordan

Attendees	Organisation/Role
Kim Jordan	Chair
<b>Members</b>	
Andrew Dawson	Residents Against Inappropriate Development
Carol Dawson	Residents Against Inappropriate Development
Martin Powles	Community representative
Melanie Starr	Kingston City Council
Michelle Hornstein	Kingston Residents Association
Andrew Taylor	Kingston Heath Golf Club
Geoff Blake	Dingley Village Community Association
<b>Suburban Rail Loop Authority (SRLA)</b>	
Brenton Shaughnessy	Deputy Director, Engagement
Sarah Moss	Senior Engagement Adviser
Christine Concha	Engagement Adviser
Ewan Hickey-Kerr	Graduate, Engagement
<b>Suburban Connect (SC)</b>	
Marco Abreu	Project Manager
Graham Smith	Senior Environment Advisor
Simon Black	Stakeholder Engagement Deputy Manager
Ruby Señora-Culley	Senior Advisor, Communications and Stakeholder Engagement
<b>Linewide Alliance (LWA)</b>	
Dan Young	Communications and Stakeholder Engagement Manager
Dean Valentic	Delivery Manager
Apologies	Organisation / Role

Meng Heang Tak	State Member for Clarinda
Damian Higgins	Christway College
Andrew Taylor	Kingston Heath Golf Club

**Discussion topic**

**Welcome and introductions**

- Kim Jordan (Kim) welcomed attendees and opened the meeting with an Acknowledgement of Country.
- Kim introduced the new Community Reference Group (CRG) member Geoff Blakely representing Dingley Village Community Association and noted the withdrawal of community representative Guy Davidson from the CRG.
- Kim provided an overview of the meeting agenda.

**Previous actions**

- Suburban Connect (SC) to present update for haulage and management of spoil from tunnelling activities in either the June or August CRG or once plans are finalised.

**Questions & discussion**

- Note: 'Questions' slide to be updated for ongoing/recurring items with time stamped updates per meeting. To begin from next meeting.
- Q: Can more be done to discourage trucks from entering Nicholas Grove, including whether Council fines could apply?
  - SC noted that teams continue to be instructed that SRL project vehicles must not enter Nicholas Grove or residential streets, acknowledging that occasionally contractors do make wrong turns when following online maps instructions. SC will continue to monitor the situation and brief new contractors and teams attending the site. SC advised permanent signage requires Department of Transport and Planning (DTP) approval. SC encouraged community members to raise concerns through to the project to investigate.
  - KCC noted it will investigate whether there are any measures within Council's powers that could address this issue.
  - **ACTION: KCC to investigate whether there are any measures within Council's powers to further prevent trucks entering Nicholas Grove.**
- Q: Could Henry Street north of Nicholas Grove and Golf View Road be sealed as part of SRL works? Noting Council had committed to rectifying this previously but was never actioned. The current unsealed section contributes to dust impacts for residents.
  - SC encouraged additional feedback from broader residential area to understand demand to consider feasibility.
- Concerns were raised about condition of Clarinda Road, north of Burke Road, and the potential impact of SRL truck movements on the road's current state. A community member asked whether trucks travelling on this road could be tracked to determine if they are associated with SRL.
  - SC noted they will investigate the matter further and noted this had not been identified as an issue through complaints or enquiries received from the community. SC monitor all haulage truck movements and keep record of project related vehicle registrations.

- Concerns were raised relating to a pothole on Clarinda Road reportedly causing damage to cars.
- SC noted designated truck routes have been established for the project and dilapidation reports are undertaken along those routes, roads with potential impacts by the project are being monitored.
- **ACTION: SC to provide update on update on any project related truck movements / data along Clarinda Road, north of Burke Road.**
- A community member noted when passing street sweepers, some stones flick up toward cars. Acknowledged Kingston Road condition has improved following increased sweeping following removal of temporary traffic set up.
- Concerns were raised regarding the traffic light sequencing near Nicholas Grove and whether the traffic lights can be moved further east.
  - SRLA noted feedback on the traffic lights including the sequencing and location has been provided to DTP and there are no plans to move the traffic lights from the current location.
  - Kim noted SRLA has raised this concern through their channels with DTP and no further action SRLA can take on this. Kim noted the community might like to raise this directly with DTP.
- Q: Are there dust management measures in place for the new central stockpiles within the SRL Heatherton site?
  - SC confirmed dust management measures are in place to manage dust impacts of the stockpiles of crushed road and gravel needed for the laydown area.

#### Linewide Alliance (LWA) update

- LWA provided an overview of its works through to 2035 and the program of works for the remainder of 2026 at the train stabling facility, including earthworks and excavations, filling of the existing pond within the site, and ground improvement works.
- LWA noted that earthworks will commence in the northwestern section of the train stabling facility site and progressively move east. Works will be during day time hours, Monday to Friday, and on some Saturdays.
- LWA noted the ground improvement works are anticipated to start in June and will involve the use of compaction and roller machinery. Activities will include driven piling, drilled displacement piles and compaction rolling. Residents will be notified ahead of these works and LWA will work with impacted residents.
- LWA outlined how different types of ground improvement methods work and acknowledged there will be increased noise and vibration associated with some of these works. LWA are aware of concerns relating to vibrations from works, particularly compact rolling, among the community and are investigating if there are further ways to mitigate impacts.
- LWA noted ground improvement works are required to remediate and stabilise the site so that it is fit to take trains, given its previous use.
- LWA noted soil movement and asbestos containing material (ACM) management would be carried out safely, in line with Environment Protection Authority (EPA) and WorkSafe requirements, with discussions underway to confirm approach. It is expected some excavated soil will be reused across the site, including filling the existing pond. Extremely low quantities of ACM have been found at the train stabling facility site, all of which are bonded, non-friable fragments with no risk to community health and safety.

#### Discussion

- A community member shared their experience with driven piling at a different site, noting noise impacts they experienced and asked how impacts will be managed during these works
  - LWA noted they are working to ensure they will be working within noise and vibration limits and will keep community informed prior to works commencing. LWA are working closely with SC and SRLA to ensure respite is suitable and available. LWA reiterated works will be carried out during day time hours.
- A community member asked if the methodology of 'surcharging' will be used as raised during the SRL East Environment Effects Statement (EES). LWA confirmed no surcharging will be done, however in future trials to test ground conditions, deep dynamic compaction is expected to be used.
- A community member asked whether ACM near the Henry Street track would be moved
  - LWA advised that current work is focused on site investigations within site, works on Henry Street are not part of the immediate scope of works.
- Q: What are the workforce numbers for LWA and how many people are working onsite?
  - LWA advised there are approximately 400 people part of LWA, mostly office based staff at this stage.
  - LWA noted there are currently four caravans onsite that accommodate around 40 workers, including a mix of drillers, engineers, design consultants and environmental advisers. Currently around 12 core workers are onsite daily.
  - In the coming weeks, as works progress, the onsite workforce will increase to around 50 people. Additional sheds and amenities will be installed near the Henry Street entrance. LWA confirmed that workers parking will be located within the train stabling facility.
- A community member asked for details on environmental monitoring and the location of LWA's monitors
  - LWA noted further information on environmental monitoring data will be provided at upcoming CRG meetings, once works have commenced and data is available.
- A community member raised concerns on potential handballing of complaints with two different teams (SC and LWA) working onsite
  - SRLA noted contractors will continue to work closely together during the next phase of works, drawing on lessons learned from previous contractors working onsite simultaneously and ensuring queries and complaints are managed appropriately by the responsible contractors. Enquiries and complaints should continue to be directed to the project channels as normal (1800 105 105 or [contact@srla.vic.gov.au](mailto:contact@srla.vic.gov.au)) - the appropriate contractor will respond.

#### Communications and engagement update

- LWA and SC provided an overview of recent and upcoming community engagement, including a community pop-up session to be held in Heatherton on Sunday 17 May, 9am to 12pm, at the Henry Street playground. The pop-up is an opportunity to meet project members and to ask questions about upcoming works and the project more broadly. Flyers will be distributed ahead of the pop-up.
- Overview of a construction update to be distributed to the Heatherton/Clarinda area from mid May.

#### Discussion

- A community member raised concerns on the multiple requests for property condition surveys across different contractors.
  - LWA acknowledged the frustration of multiple offers from contractors during different stages of works. LWA noted the offers for property conditions are voluntary but encouraged, as they provide a mechanism to protect property owners in relation to potential impacts from project

works and help maintain a clear record of any property condition impacts. Noting all reports and processes are confidential.

- Q: What would happen if there were discrepancies between property survey reports managed by different contractors?
  - LWA and SC advised if discrepancies were found between reports, the contractors would work collaboratively. All property owners receive a copy of the reports as well, so have oversight of any discrepancies.
- Kim requested for the distribution zone of the construction update to be shared with the group
  - **ACTION: SRLA to provide distribution zone for the upcoming SRL East construction update newsletter for Heatherton.**
- A community member suggested that project updates could be included in the Dingley Dossier organised by the Dingley Village Neighbourhood Centre
  - **ACTION: SRLA to contact the Dingley Village Neighbourhood Centre to explore including project updates in a monthly dossier.**
- A community member noted there is also opportunity to include project updates in Kingston Council newsletters
  - SRLA noted it meets regularly with KCC and will continue to discuss opportunities to support with community communications.
- Q: Will the monthly work notices differentiate between the contractors and their works?
  - SRLA noted the monthly works notices will continue to distinguish works by east and west of the train stabling facility work site but will not specifically differentiate between contractors, as both contractors may undertake similar activities at times. Contractors will continue to work together to communicate any works, respond to enquiries and offer support.
- Q: Will LWA mitigate dust impacts through Community Crew cleaning offers?
  - LWA will continue to offer support in line with the Residential Support Guidelines. The Community Crew is available through SC (and in future, LWA) as part of these support measures.
- Q: Will the mowing for Kingston Walk Linear Reserve (KWLR) transition from SC responsibility to LWA?
  - SRLA advised the responsibility of mowing KWLR will eventually transition from SC to LWA, but this remains under SC's responsibilities until further advised.
    - **Post meeting note: LWA is now responsible for maintenance of the KWLR as of mid May 2026.**
- A community member suggested having the Community Crew walk through KWLR to pick up rubbish
  - SC noted the suggestion and advised it could be looked in to.
- A community member requested printed copies of the Construction Update and pop-up flyers to be made available at the Clarinda Community Centre.
  - **ACTION: Project to provide print copies of Construction Update and pop-up DL to Clarinda Community Centre.**
- Q: Will solar panel and air conditioning filter cleaning be offered again?
  - SC noted the option to run the program again has been discussed, and if offered again, would most likely be delivered during summer. SC also noted that feedback from the program would first need to be collated and evaluated before next steps are determined.
- Q: Which properties have been offered solar panel cleaning?

- SC noted the offer was made to residents closest to the western tunnel entrance (WTE) and TBM launch site at Clarinda.
- Q: Is there a set distance from the project sites for residential support?
  - SC noted respite support is assessed on a case-by-case basis depending on the works and impacts. Typically focused on those closest to works who may experience impacts from the project.
- Q: Are there cameras active near boundary hoarding at the site?
  - SC confirmed yes.
- A community member noted initiatives such as the summer blitz program should not be limited to a seasonal offering, given that impacts such as dust are year-round – noting upcoming earthworks led by LWA.
  - LWA noted respite support is available year-round and that dust suppression mitigation measures will be in place on site. LWA noted further detail on mitigation measures could be shared in the next CRG meeting.
- A community member raised concerns that works would not trigger offers for support to impacted residents
  - SRLA noted that cumulative modelling is being coordinated between the contractors to ensure works are within limits and mitigation measures are applied. The contractors are working closely to ensure support is offered to impacted residents accordingly.
- A community member noted there was a lack of awareness of the project in Dingley Village, and this was evident when SRLA presented at the Dingley Village Community Association in late 2025. Suggested including Dingley Village in future letterbox drops for newsletters, construction updates and pop-ups.
  - **ACTION: Project to broaden distribution areas for future communications and community event invites, as appropriate.**
- A community member suggested having a pop-up stall at the monthly Dingley Village market.
  - **ACTION: Project to investigate opportunity to attend the Dingley Village market.**
- Q: Are there any further updates on the progress of the Urban Design and Landscape Plan (UDLP) for the train stabling facility and if there are opportunities for enhancements to the Henry Street playground in these plans
  - LWA advised no specific updates to provide but will have more information later this year and will be able to provide updates on potential enhancements in upcoming CRG meetings. Henry Street playground not part of UDLP as outside project area. Project will provide enhancements to the Henry Street Linear Reserve and KWLR.
  - A community member noted KCC are improving other playgrounds in the municipality but have not prioritised Henry Street Playground.
- A community member noted a disconnection in the Chain of Parks between Elder Street South and Victory Road Reserve due to a locked gate. KCC noted it would investigate.
  - **Post meeting note:** *There are various stakeholders involved in these discussions as there is a gas pipe located in this area. Council is continuing to work with these stakeholders to resolve the disconnect, but do not currently have a time frame for this.*

**Suburban Connect update**

- SC provided update on current and upcoming works, including:
  - Works at the western tunnel entrance (WTE) - western portal excavation, sheet piling and acoustic shed construction
  - Works at the eastern tunnel entrance (ETE) – site establishment works including earthworks, drainage, fencing and deliveries to site

- Works at the TBM launch site in Clarinda, including excavating the tunnel boring machine launch shafts, constructing acoustic sheds and tunnelling preparation and equipment delivery.
- SC advised that there will be an increase in daytime noise as sheet piling and earthworks commence at the WTE. There have been door knocks to advise impacted residents of the upcoming works and localised SMS notifications will be used prior to these works starting. SC are working with impacted residents on a case-by-case basis to assess and provide support accordingly.
- SC encouraged community members to contact the 1800 SRL project line to discuss available support if needed.

**Discussion**

- Q: What time will sheet piling start?
  - SC noted sheet piling works will typically start after 7:30am and will only occur during the day. Most works expected to occur Monday to Saturday.
- Q: What colour will the acoustic shed be?
  - SRLA noted the acoustic shed will be a eucalyptus green.
- Q: Will the WTE acoustic shed be the same size as that being built at the TBM launch site at Clarinda?
  - No, the acoustic shed at the WTE will not be as tall or wide. However, the sheds will otherwise appear very similar.
- Q: When will the tunnel boring machines launch?
  - SC noted later this year.
- Q: What are the haulage routes for tunnelling and how is the dirt from trucks being managed?
  - SC noted trucks must travel left in and left out of sites. Haulage routes use main roads and there are a range of mitigation measures in place to minimise dirt leaving the site on trucks impacting external roads. These measures include sealing roads within and around the site, foreign object debris systems (FODs), wheel washers on entry and exit of site and street sweepers.
- Q: What are the blue tanks onsite in the TBM launch site at Clarinda image?
  - SC noted the blue tanks are bentonite tanks.
- Q: Are Christway College impacted by the truck movements, particularly from the TBM launch site at Clarinda?
  - SC and SRLA noted the project team is regularly engaging with Christway College and have not received concerns with impacts of trucks to the school associated with current works activities.

**Environmental monitoring**

- SC provided an update on environmental monitoring data. SC noted they are actively working with LWA to provide baseline information, lessons learned and collaborating to consider cumulative impacts of works.
- SC noted there was an EPA site visit which included a site walk in KWLR.
- Some noise monitoring devices have been moved further away from Kingston Road in line with changing scopes of work occurring on site.
- SC noted there are noise and vibration monitors operating 24/7 in addition to attended noise monitoring carried out at times. LWA will have additional monitoring on site as earthworks begin.
- SC noted sheet piling activities will occur approximately 300m east of KWLR.

### Discussion

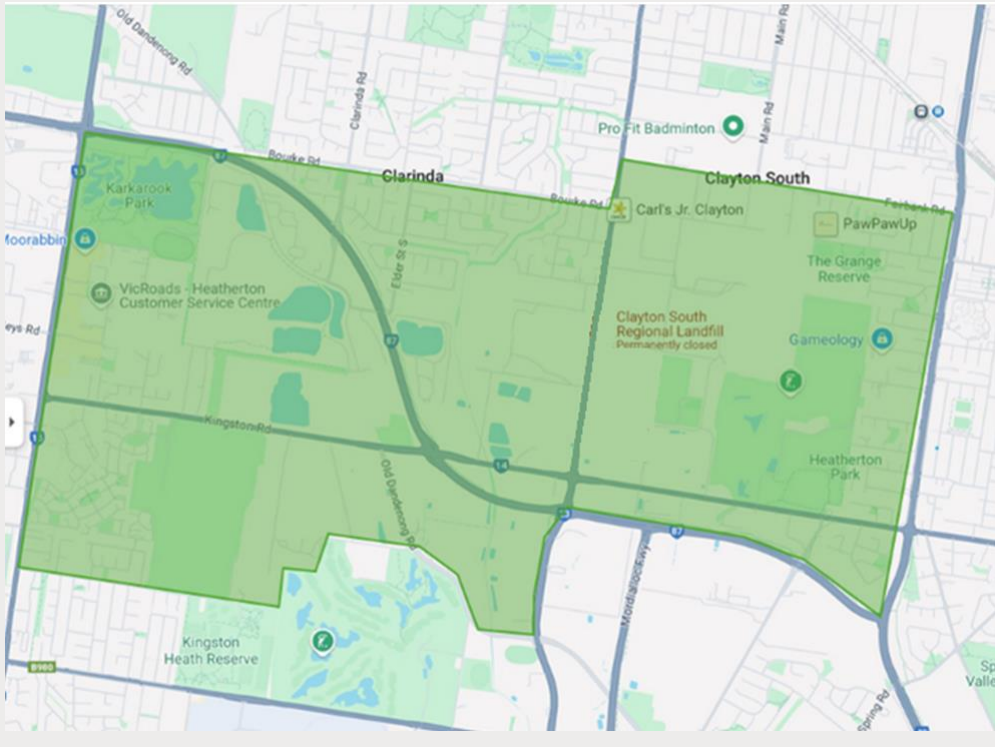
- A community member requested language to describe thresholds and exceedances be consistent in slides (i.e. how dust, noise and vibration monitoring is reported).
  - SC noted feedback and will clearly outline any project related exceedances in future meetings.
- Q: Will LWA have generators onsite?
  - LWA noted generators are onsite to power site caravans and there will be more needed as the workforce grows.
  - The community member commented on personal experience with site works and generator noise.
  - A community member raised concerns that the current location of dust monitors may not be picking up impacts to the community. Asked if additional monitoring could be located further away from the site.
  - SC noted the placement of monitors captures works related dust and offsite migration of dust. Results are also compared to EPA sites to validate data.
  - **Post meeting note:** *The placement of dust monitors around the worksite is determined by factors including changes in work activities and locations, weather conditions such as prevalent wind directions, and observation and evaluation that data being recorded is accurate and representative. As new scopes of work commence, and as the site conditions change, the number and location of all monitoring equipment will continue to be reviewed.*

### Other business

- Q: Will LWA use the localised SMS list to inform residents of their upcoming works?
  - LWA confirmed yes, the localised SMS will be used by both contractors to communicate relevant updates.
- Kim invited DVCA representative Geoff to share insights relevant to the CRG. Geoff noted that forums like the CRG can be valuable and noted experience with similar forums in influencing project outcomes.
- Q: What works are happening at the Kingston Heath Golf Course?
  - SC noted there were sewer connection works across Kingston Road and into the golf course that were completed in late March.
- Q: Were the sewer works related to the purple pipeline project?
  - SRLA advised the works near the golf course were not related. Any other recent sewer works in the area linked to the purple pipeline project have not been project related.
- A community member spoke to their individual circumstances and experience with the project. Kim encouraged members to raise individual circumstances directly with the project team outside of the meeting to be worked through directly.
- SRLA noted contractors provide support in line with the SRL East Residential Support Guidelines, including measures that have gone over and above these guidelines such as acoustic treatment and fencing upgrades for properties next to the site. Further to this, the Voluntary Purchase Scheme remains available as a last resort to eligible properties. These measures aren't available on all projects and are made available in recognition of the long term impacts of the project and in efforts to support the community through unavoidable impacts of major infrastructure projects.
- Next meeting to be held 23 June 2026.

Meeting ended at 8:05pm.

**New Actions**

Item	Responsible
<p><b>Action:</b> KCC to investigate whether there are any measures within Council's powers that could further prevent trucks entering Nicholas Grove.</p> <p><b>Response:</b> There is no mechanism that Council has that could prevent trucks entering Nicholas Grove. Local Traffic Only signs are not enforceable.</p>	KCC
<p><b>Action:</b> SC to provide update on any project related truck movements / data along Clarinda Road, north of Burke Road.</p> <p><b>Response:</b> Clarinda Rd is not on SC's formal truck haulage routes. Some trucks may commute on this road to/from work, during breaks on shift, etc.</p> <p>Transport Victoria are currently undertaking maintenance works on this section of road (Information can be found on Transport Victoria website regarding these works here: <a href="#">Clarinda Road, Oakleigh South maintenance works - Transport Victoria</a>)</p> <p>Enquiries regarding potential project related trucks that come through via the project contact channels will be investigated. Please provide a number plate number and/or time, date and location of the incident if at all possible to assist these investigations.</p>	SC
<p><b>Action:</b> SRLA to provide distribution zone for the upcoming SRL East construction update newsletter for Heatherton.</p> <p><b>Response:</b> Map of the distribution zone for the Heatherton / Clarinda construction update newsletter, which was distributed on 11 May to approximately 5,200 properties.</p>	SRLA
	SRLA
<p><b>Action:</b> SRLA to contact the Dingley Village Neighbourhood Centre to explore including project updates in a monthly dossier.</p>	SRLA

**Response:** SRLA has explored the option to include project updates in the monthly dossier, noting distribution zone, cost, lead times required need to be considered and will keep this option in mind for relevant future project updates.

**Action:** Project to provide print copies of Construction Update and pop-up DL to Clarinda Community Centre.

SRLA / SC /  
LWA

**Response:** These were provided to the Clarinda Community Centre. We will keep the centre in mind to distribute copies of future communications here as well.

**Action:** Project to broaden distribution areas for future communications and community event invites, as appropriate.

SRLA / SC /  
LWA

**Response:** Feedback noted. We will continue to look at our distribution areas for future construction updates, events etc. And are open to feedback from the CRG about further engagement opportunities to consider.

**Action:** Project to investigate opportunity to attend the Dingley Village market.

SRLA / SC /  
LWA

**Response:** We will look at suitable opportunities to attend the market based on staffing availability and project updates.

**Action:** CRG members to provide feedback and suggestions on upcoming presentation items, format of presentation of data and information and suggestions on what collateral may be useful for community consumption (e.g. flowcharts, factsheets on specific topics etc.)

ALL

**Response:** Ongoing, open action.