



**SUBURBAN
RAIL LOOP
EAST**



What we heard

SRL Structure Planning
Phase 2 Engagement Report
Shaping the plans

April - June 2024

Feedback received on the draft Key Directions has directly informed the six draft Structure Plans for the SRL station precincts that will be available for public review and comment in Q1 2025

Acknowledgment of Country

Suburban Rail Loop Authority acknowledges the Traditional Owners of the land, sky and waters across Victoria and pays respect to their Elders past and present. We proudly recognise the strength and enduring connection to Country as the world's longest living culture and the profound wisdom, resilience, and contributions of First Peoples and their communities.

We are committed to the ongoing journey of reconciliation by embedding self-determined Aboriginal ways of knowing and doing across the lifespan of the SRL project.



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Introduction

Suburban Rail Loop

Our city and state are growing. Melbourne will be a city of 9 million people by the 2050's - the size of London today.

We need more transport and more homes in the right places - and Suburban Rail Loop (SRL) will deliver both.

As both a transport and urban planning project, SRL will connect our suburbs, slash travel times and ensure our city grows in the right places. It will support the delivery of more homes and housing choice where people want to live - on the doorstep of world-class public transport, services, jobs, schools, parks and cafés.

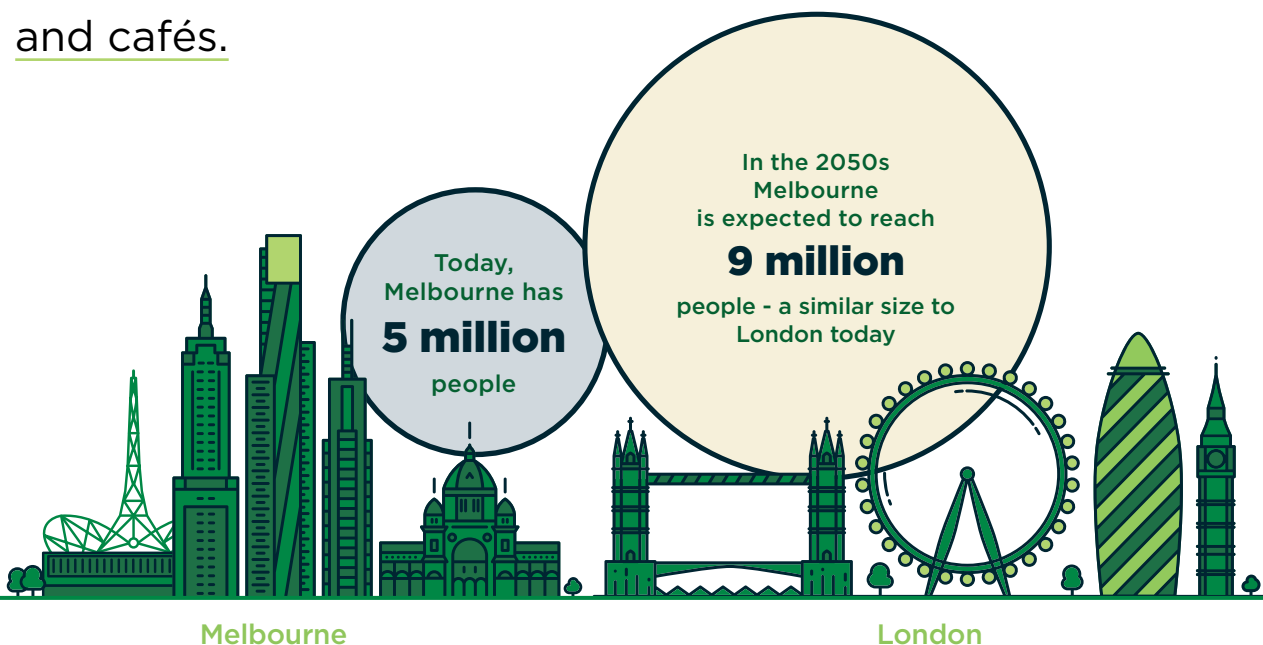
For years, high population growth on Greater Melbourne's expanding urban fringe has been driving many households further from employment centres, leading to longer commutes, increased congestion and more crowded public transport.

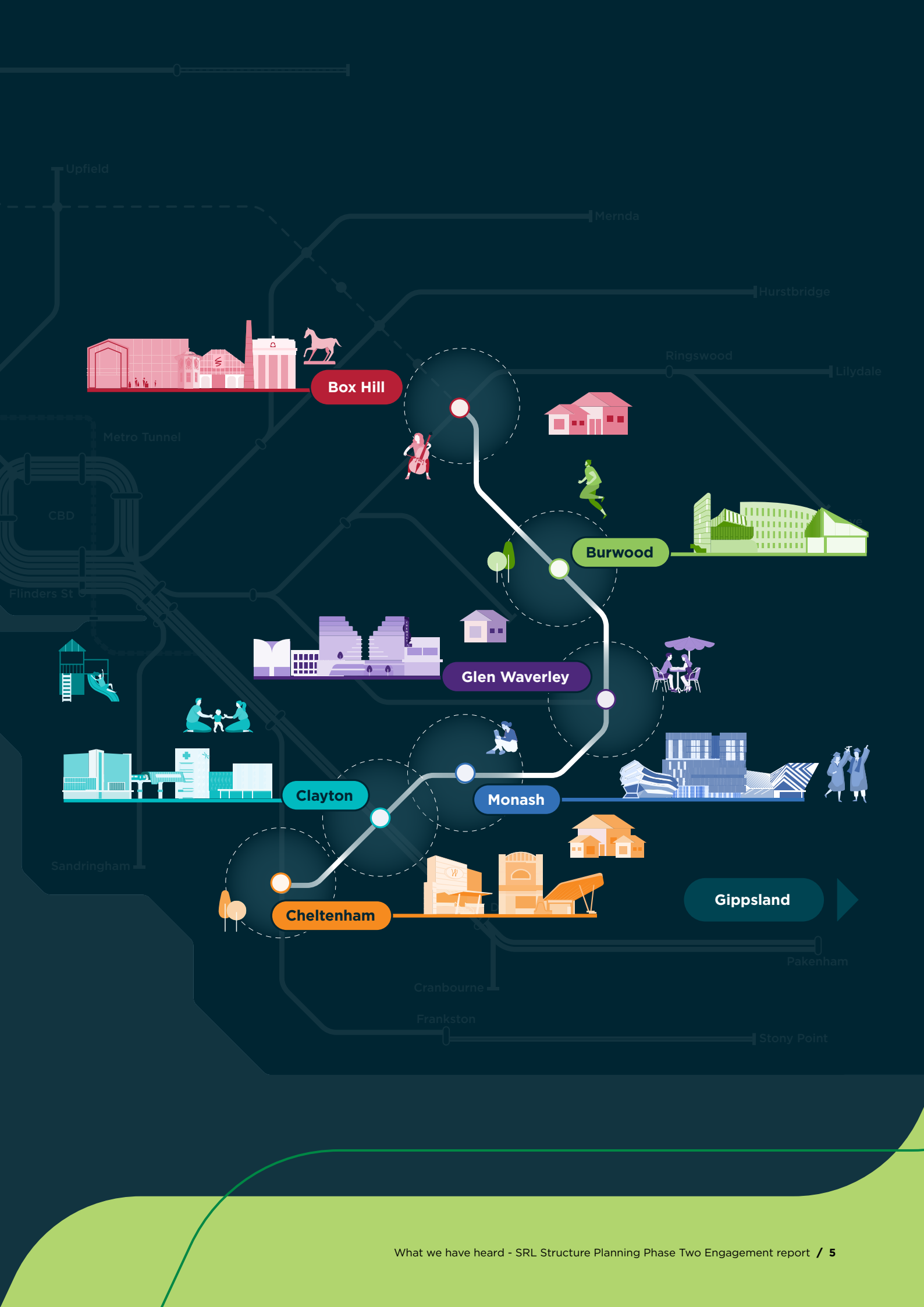
This pattern of growth risks entrenching disadvantage, with inequitable access to good jobs, services, affordable housing, amenities and recreational opportunities.

We need to plan now to cater for that growth, create new affordable housing options in the middle suburbs and help Melbourne become a 'city of centres'.

SRL is part of a coordinated Victorian Government plan to not only transform our transport network, cut congestion, and slash travel times but also to boost housing and amenities around the new SRL station precincts.

SRL will help prepare our city and state for the future and safeguard our prized liveability.





SRL structure planning engagement program

A precinct is an area or group of neighbourhoods with a shared history and future role. SRL Precincts are the broader neighbourhoods around each new underground SRL station at Cheltenham, Clayton, Monash, Glen Waverley, Burwood and Box Hill.

SRL structure plans will respond to Melbourne's growth by setting strategies to guide decisions around land use, design and development. They will also guide transport, open space, sustainability and community infrastructure across the structure plan areas.

Successful strategic planning needs a vision to build on, to inspire feedback and to support the development of planning tools, such as structure plans and planning scheme amendments.

This is reliant on feedback from local governments, residents, traders, organisations and other interested stakeholders. That is why Suburban Rail Loop Authority (SRLA) is continuing to engage with the community and stakeholders throughout the structure planning process.

Building on previous consultation, Phase Two of structure planning engagement sought feedback on proposed Key Directions for each SRL East Precinct, from people who live, work, study in and visit these areas, as well as broader stakeholders.

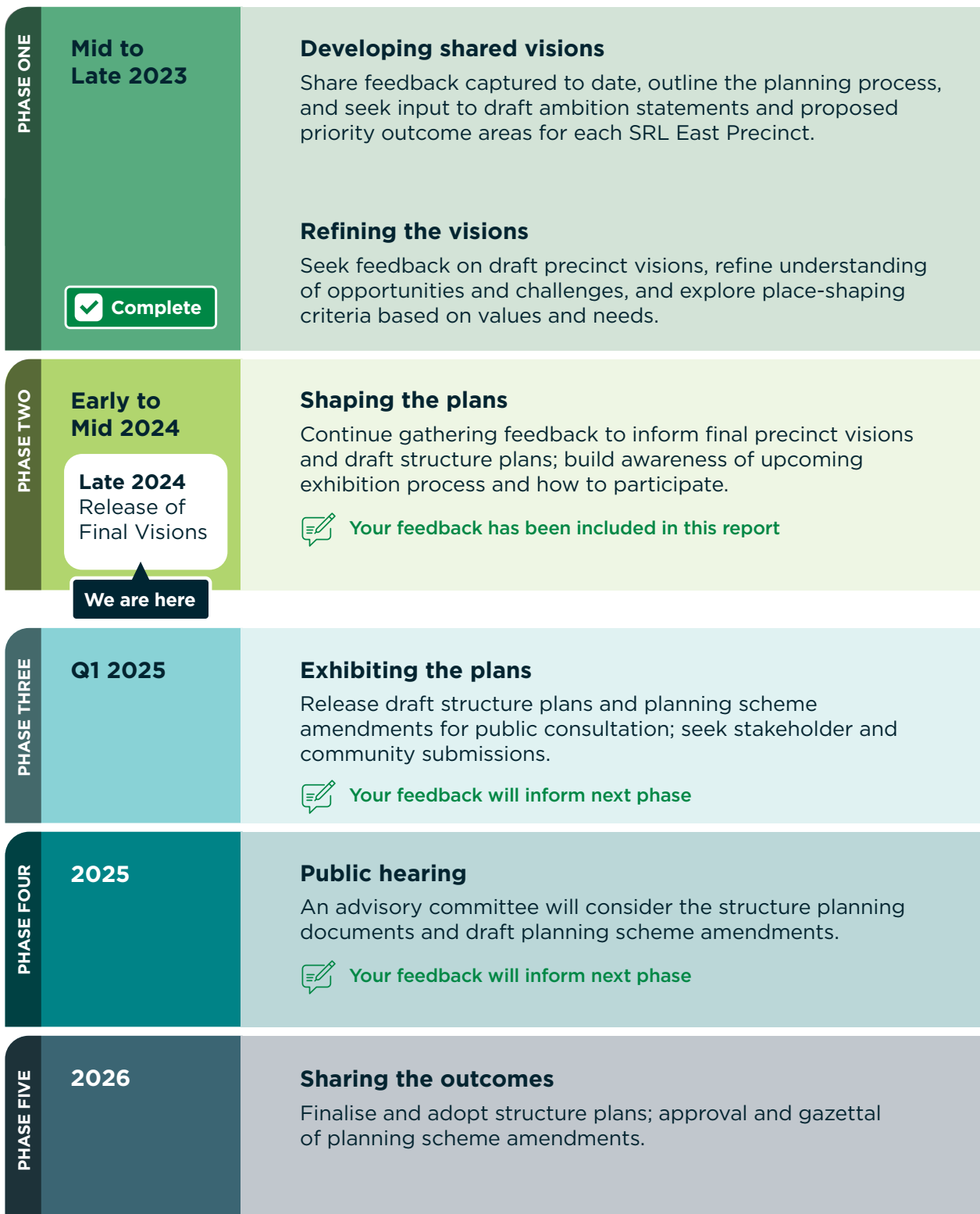


Figure 1: Structure Planning engagement phases

Shaping the plans: Phase two engagement

Overview of engagement activities and participation

This phase of engagement ran from **April to June 2024**.

During this phase, we shared the feedback captured during Phase one of structure planning engagement and confirmed the final structure planning boundaries around each of the six new SRL East stations. We sought feedback on the proposed Key Directions that will help achieve the vision for the future of each SRL East Precinct.

Community engagement included a mix of online and in-person activities, however most feedback was gathered via an interactive website.

Engagement also included workshops and briefings

with the SRL East Community Panels and other stakeholders, including local councils.

The “What we heard” section of this report provides a summary of key findings and feedback received as part of this engagement phase.

Activities by some local councils and other advocacy groups opposed to development influenced response rates and sentiment in some precincts.

Online engagement

An interactive website was launched in late 2023 to gather feedback on the SRL Draft Precinct Visions. A refreshed version of the website was developed to capture feedback on the proposed Key Directions that will guide each future SRL East Precinct. The website was live from **Sunday 28 April to Sunday 30 June 2024**. The Key Directions are based on five themes that underpin structure planning for each precinct:



Boosting the economy



Enriching community



Better connections



Enhancing place



Empowering sustainability

This engagement sought participation from communities in and around the SRL East precincts via online emoticon prompts to understand to what extent people agreed with the proposed Key Directions for each precinct.

Respondents were also able to provide general comments. Feedback could be submitted via emoticon and free text format, and information was available in English, Greek, Traditional Chinese and Simplified Chinese.

This report provides a summary of key findings from the feedback received via the interactive website for each SRL East Precinct.

In total there were 5,464 responses including 3,633 survey responses and 1,831 additional feedback responses. A breakdown of responses by precinct is detailed in Figures 2 and 3.

In addition to submissions received via the website, we also received some feedback via email. The sentiment from this feedback is included in the “What we heard” section of this report.

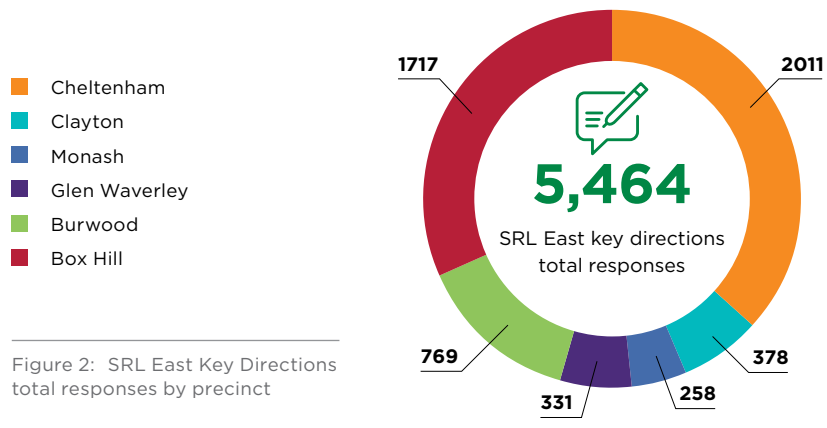


Figure 2: SRL East Key Directions total responses by precinct

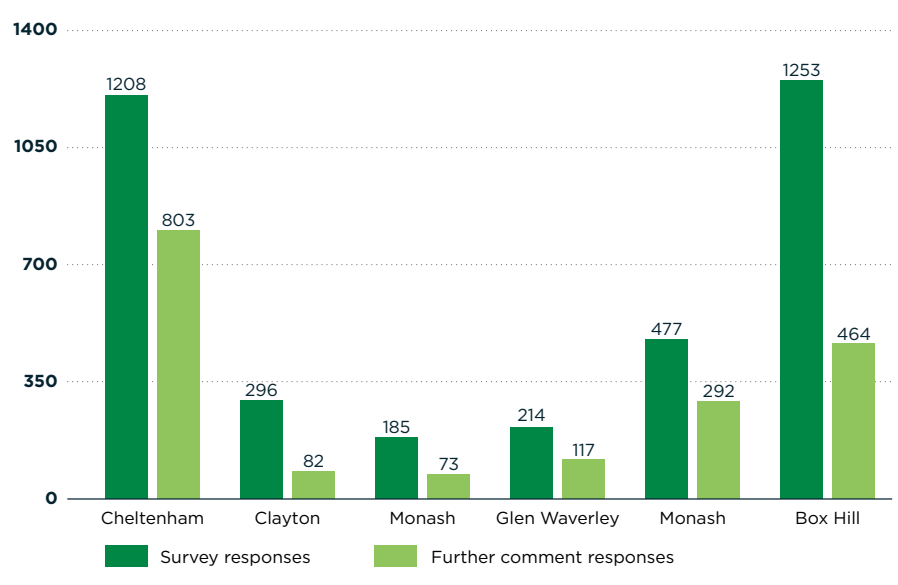
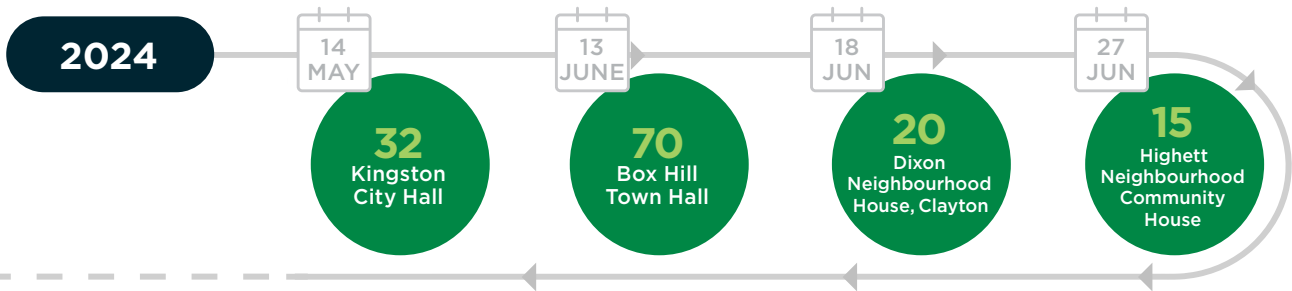


Figure 3: SRL East Key Directions survey responses and further comments by precinct

In-person engagement

Across **May and June 2024**, the project team interacted with 427 community members at four information sessions and nine pop-up sessions held across Melbourne's south east.

Information sessions



Community pop-up sessions

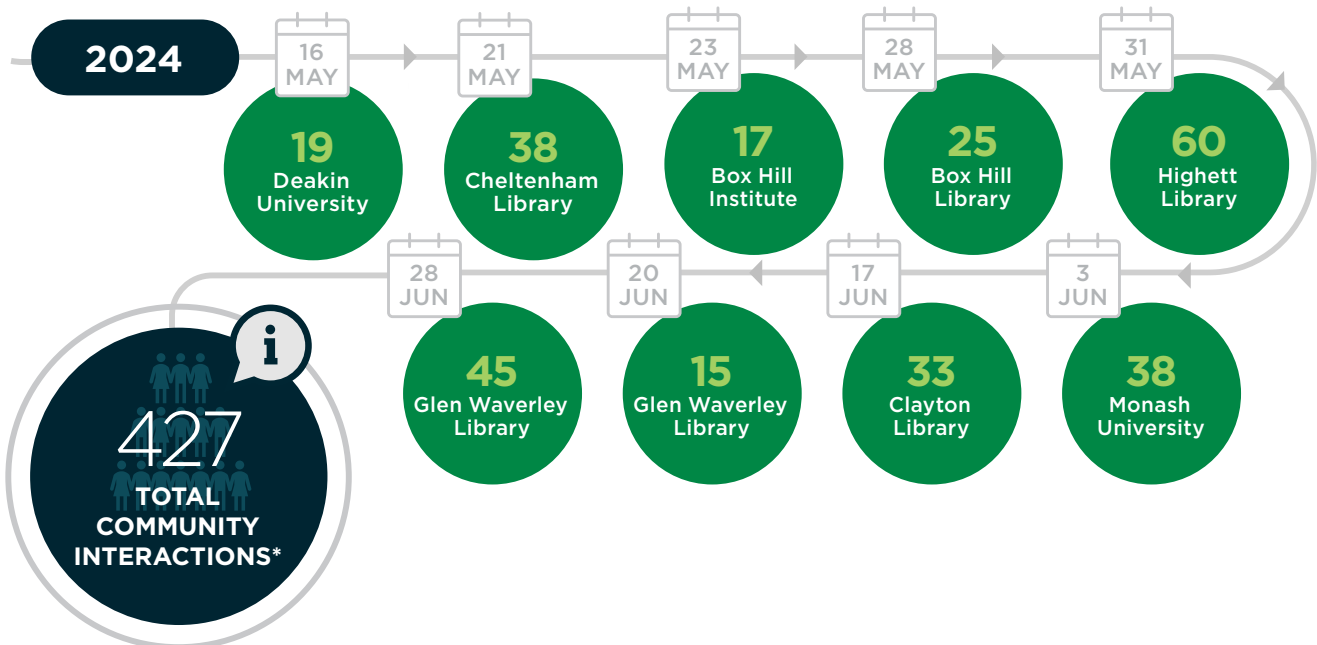


Figure 4: SRL East Key Directions face-to-face engagement interactions

Community panels

During this phase of engagement, we also convened seven community panels (one panel per precinct and one overarching youth panel). Each of the six precinct community panels included approximately 25-30 community representatives that broadly reflect the demographic mix of each precinct. The youth panel included 15 community representatives aged 18 to 24 years old from areas along the SRL East alignment.

The panels' remit was:

To consider how Suburban Rail Loop Authority (SRLA) can deliver future precincts in Cheltenham, Clayton, Monash, Glen Waverley, Burwood and Box Hill that reflect the needs and aspirations of their local communities.

Over four meetings, we asked panels to consider and provide advice and ideas on three topics associated with population growth and social and economic development - housing, transport connections and community infrastructure.

The youth panel considered similar topics from a whole of corridor perspective.

The community panels process was completed in August 2024 with each panel providing its advice to SRLA on each of the challenge topics it tackled throughout the process.

We thank the many community members who participated in the panels and acknowledge their passion and enthusiasm for achieving great neighbourhood outcomes.

Stakeholder engagement

While community consultation was open, we ran a concurrent stakeholder engagement program which included meetings and technical workshops with councils, universities and others.

During this phase, we ran nearly 30 hours of workshops with Bayside, Kingston, Monash and Whitehorse councils, seeking their detailed feedback on the key directions under each of the five structure planning themes (Boosting the Economy, Enriching Community, Better Connections, Enhancing Place and Empowering Sustainability).

A summary of these workshops is provided in Table 1. We also received submissions from a number of stakeholders. Table 2 provides a list of stakeholder submissions received and the key themes addressed in each.

Stakeholder	Workshop date	Workshop duration	Structure planning theme/s covered	Relevant SRL East precinct/s
Whitehorse City Council	Friday 10 May (Online)	2 hours	Boosting the Economy	Burwood Box Hill
Whitehorse City Council	Monday 13 May (Online)	2 hours	Better Connections	Burwood Box Hill
Monash City Council	Monday 13 May (In person)	1 hour	Empowering Sustainability	Clayton Monash Glen Waverley Burwood
Monash City Council	Monday 13 May (In person)	2.25 hours	Enriching Community	Clayton Monash Glen Waverley Burwood
Whitehorse City Council	Wednesday 15 May (In person)	1 hour	Empowering Sustainability	Burwood Box Hill
Whitehorse City Council	Wednesday 15 May (In person)	3.5 hours	Enriching Community Enhancing Place	Burwood Box Hill
Bayside City Council / Kingston City Council	Thursday 23 May (In person)	3 hours	Boosting the Economy Enriching Community Empowering Sustainability	Cheltenham
Monash City Council	Friday 24 May (Online)	2.5 hours	Boosting the Economy	Clayton Monash Glen Waverley Burwood
Monash City Council	Monday 27 May (Online)	3 hours	Better Connections	Clayton Monash Glen Waverley Burwood
Kingston City Council	Tuesday 28 May (In person)	2 hours	Better Connections Enhancing Place	Cheltenham
Monash City Council	Thursday 30 May (In person)	3 hours	Enhancing Place	Clayton Monash Glen Waverley Burwood
Kingston City Council	Thursday 6 June (In person)	1 hour	All	Clayton
Bayside City Council	Friday 7 June (In person)	2 hours	Better Connections Enhancing Place	Cheltenham

Table 1: Stakeholder workshops

Stakeholder	Key themes addressed
Bayside City Council	Housing and development, transport, community amenities and facilities, communications and engagement
Kingston City Council	Community facilities, communications and engagement, precinct boundaries, housing and development, transport, social infrastructure, sustainability and climate change
Monash City Council	Housing and development, community facilities and infrastructure, economy and employment, precinct boundaries, transport
Whitehorse City Council	Social and community infrastructure, community facilities, housing and development, sustainability and climate change, economy and employment, transport, communications and engagement
Box Hill Baptist Church	Housing and development
Brixton West	Economy and employment, housing and development, land use, connectivity, and community facilities and services
Highett Progress Association	Community amenities and facilities, housing and development, economy and employment, transport
Inform Design	Economy and employment, housing and development, connectivity, community infrastructure, and transport
Monash University	Housing and development, economy and employment, health and education, transport, community services and infrastructure, open space, community services, sustainability
New Link Investments	Economy and employment, housing and development, accessibility and connectivity, and land use
Pennydale Residents Action Group	Communications and engagement, economy and employment, housing and development, social infrastructure, transport, community amenities
Presbyterian Ladies College	Transport (including safe connections for female students), social infrastructure, education
Ratio (on behalf of Zuccato Pty Ltd)	Precinct boundaries, housing and development
Sunkin Property Group	Housing and development, economy and employment
Surrey Hills and Mont Albert Progress Association	Housing and development, transport, community amenities and facilities, social infrastructure, communications and engagement
Tract (on behalf of Greenwood Capital Pty Ltd)	Economy and employment, housing and development
Troon Group	Economy and employment, housing and development, accessibility and connectivity, and land use

Table 2: Stakeholder submissions

In addition to feedback provided from councils, via meetings, workshops and submissions, SRLA has also drawn on a number of existing council policies, strategies and plans to inform the structure plans. A summary of documents reviewed and considered is provided in Table 3.

Stakeholder	Documents reviewed and considered
State Government	<ul style="list-style-type: none"> – Plan Melbourne 2017-2050 – Victoria’s Housing Statement 2024-2034 – Melbourne Industrial and Commercial Land Use Plan (MICLUP)
Bayside City Council	<ul style="list-style-type: none"> – Bayside Housing Strategy (2019) – Retail, Commercial and Employment Strategy 2016-2031 – Bayside Integrated Transport Strategy 2018-2028 – Bayside Open Space Strategy (2012) – Bayside Drainage Development Contributions Plan (2014)
Kingston City Council	<ul style="list-style-type: none"> – Kingston Housing Strategy and Neighbourhood Character Study (2021) – Kingston Social and Affordable Housing (2020) – Open Space Strategy (2023) – Urban Cooling Strategy (2020) – Kingston Integrated Transport Strategy (2020)
Monash City Council	<ul style="list-style-type: none"> – Monash Housing Strategy (2014) – Monash Affordable Housing Strategy (2023) – Monash Boulevards Urban Design Framework (2022) – Monash Economic Development Strategy and Action Plan (2018) – Monash Open Space Strategy (2021) – Monash Integrated Transport Strategy (2017) – Walking and Cycling Strategy (2012) – Monash Integrated Water Management Plan (2014) – Burwood Heights Structure Plan
Whitehorse City Council	<ul style="list-style-type: none"> – Council Plan 2021-2025 – Whitehorse Housing Strategy (2014) – Residential Corridors Built Form Study (2019) – Whitehorse Neighbourhood Character Study and Precinct Character Guides (2014) – Whitehorse Development Contributions Plan (2023) – Whitehorse Open Space Strategy (Draft 2023) – Whitehorse Climate Change Response Strategy (2023-2030)

Table 3: Stakeholder documents reviewed and considered

What we heard








Feedback topics that were consistent across all six precincts included the need to:

- Provide more affordable housing with good quality design
- Provide more public, open and green space while also protecting existing spaces
- Improve existing public transport connections, including pedestrian and cycling infrastructure
- Engage in open and transparent community consultation throughout the structure planning process.

Specific feedback received across the six precincts is summarised in the following sections.

Cheltenham

Using emoticon prompts, the community survey asked people to rate to what extent they agreed with the proposed Key Directions under each theme for the SRL Cheltenham Precinct.

Structure Plan theme	Proposed Key Directions
 Boosting the economy	<ul style="list-style-type: none"> – Strengthen the network of local employment centres – Create a vibrant community and retail hub that integrates Southland and the new SRL station – Transition the Bayside Business District (BBD) into an intensified and vibrant employment hub.
 Enriching community	<ul style="list-style-type: none"> – Ensure community infrastructure supports the needs of residents and workers, including maternal and child healthcare hubs and recreational facilities – Enable greater housing diversity to support local living, such as mid-rise apartments.
 Better connections	<ul style="list-style-type: none"> – Enhance pedestrian experience along Nepean Highway and Bay Road, including the provision of new and upgraded signalised crossings – Deliver a north-south pedestrian and cycling corridor with local connections – Reduce reliance on private vehicles – Deliver a new high-quality transport network.
 Enhancing place	<ul style="list-style-type: none"> – Identify opportunities for enhanced and new open space – Support growth by encouraging change in targeted locations.
 Empowering sustainability	<ul style="list-style-type: none"> – New buildings should use sustainable practices such as lower carbon material and include renewable energy in their design – Future proof the precinct and plan for new energy technologies – Create a cool and green environment – Embed sustainable water management.



In total, **1,208 survey responses** were received for **Cheltenham**

Table 4 shows community sentiment for the proposed Key Directions under each of the five themes for Cheltenham.











Themes					
 Boosting the economy	14%	11%	16%	15%	44%
 Enriching community	12%	8%	8%	15%	57%
 Better connections	16%	12%	12%	14%	46%
 Enhancing place	12%	5%	6%	13%	64%
 Empowering sustainability	15%	12%	12%	11%	49%

Table 4: Community sentiment towards proposed Key Directions in Cheltenham

People were also offered the opportunity to provide further comments about the proposed Key Directions.

Respondents were most concerned about the potential impacts of taller buildings including overshadowing and privacy. We're taking this feedback onboard and considering the appropriate heights for each part of the precinct that balances the need to provide for more housing while also safeguarding the lifestyles people enjoy today. We're looking to develop planning controls that will integrate larger developments into each neighbourhood, considering topics such as site landscaping and setbacks. Further details will be provided when we exhibit the draft structure plans and planning scheme amendments in Q1 2025 at which time the community will have further opportunities to provide feedback.



We received **803 further comments** for **Cheltenham**






Table 5 summarises the further feedback received regarding the proposed Key Directions under each of the five themes for Cheltenham.

Structure Plan theme	Further comment themes
<p>Boosting the economy</p>	<ul style="list-style-type: none"> – Create more job opportunities – Support existing local businesses.
<p>Enriching community</p>	<ul style="list-style-type: none"> – Provide adequate and effective public utilities and infrastructure to support population growth and increased density – Provide more affordable housing with good quality materials, sustainable design and quality living space.
<p>Better connections</p>	<ul style="list-style-type: none"> – Provide details about public transport frequency, reliability, and connections – Improve bus connections and interchange – Provide better connections to universities – Create better connection, mobility and flow for pedestrians and cyclists from the SRL station to activity hubs – Ensure efficient flow of traffic along Bay Road.
<p>Enhancing place</p>	<ul style="list-style-type: none"> – Create more public open spaces and community facilities such as schools, hospitals, aged care – Consider safety, security and accessibility challenges in the planning – Maintain the family-friendly culture and character of the precinct – Mixed feedback for high-rise and higher-density housing with some supportive and others resistant – Concern about potential impacts of high-rise buildings including overshadowing, lack of sunlight, and privacy – Protect the heritage overlay zone.
<p>Empowering sustainability</p>	<ul style="list-style-type: none"> – Protect wildlife corridors, environment, local flora and fauna including Highbury Grassy Woodland – Support action toward carbon neutrality and climate change mitigation, and prioritise sustainability – Mixed feedback for reducing car dependency with some supportive and others resistant – Allow for sufficient charging stations for electric vehicles.

Table 5: Further comments about the proposed Key Directions in Cheltenham

Clayton

Using emoticon prompts, the community survey asked people to rate to what extent they agreed with the proposed Key Directions under each theme for the SRL Clayton Precinct.

Structure Plan theme	Proposed Key Directions
 Boosting the economy	<ul style="list-style-type: none"> — Grow the Monash Health Precinct — Prioritise Clayton Road as a vibrant high street — Rejuvenate and intensify the Audsley Street Employment Area — Provide a diversity of housing to support local living, such as different dwelling types including low, mid and high-rise apartments — Ensure community infrastructure supports the resident and worker population, including upgrading the Clayton Community Centre.
 Enriching community	<ul style="list-style-type: none"> — Reimagine Clayton Road as a high quality, accessible transport corridor, which prioritises pedestrians and buses — Connect a network of strategic corridors that link to employment opportunities, encouraging walking and cycling — Prioritise public and active transport to reduce reliance on private vehicles.
 Better connections	<ul style="list-style-type: none"> — Reimagine Clayton Road as a high quality, accessible transport corridor, which prioritises pedestrians and buses — Connect a network of strategic corridors that link to employment opportunities, encouraging walking and cycling — Prioritise public and active transport to reduce reliance on private vehicles.
 Enhancing place	<ul style="list-style-type: none"> — Identify opportunities for enhanced and new open space — Support growth by encouraging change in targeted locations.
 Empowering sustainability	<ul style="list-style-type: none"> — New buildings should use sustainable practices such as lower carbon material and include renewable energy in their design — Future proof the precinct and plan for new energy technologies — Create a cool and green environment — Embed sustainable water management.



In total, **296 survey responses** were received for **Clayton**

Table 6 shows community sentiment for the proposed Key Directions under each of the five themes for Clayton.











Themes					
 Boosting the economy	67%	16%	6%	2%	9%
 Enriching community	63%	13%	7%	4%	13%
 Better connections	66%	14%	6%	2%	13%
 Enhancing place	61%	13%	7%	5%	15%
 Empowering sustainability	65%	13%	8%	3%	12%

Table 6: Community sentiment towards proposed Key Directions in Clayton

People were also offered the opportunity to provide further comments about the proposed Key Directions.

Respondents were most supportive of improving mobility throughout the precinct, encompassing pedestrians, active transport users, public transport users and car users. In particular, there is strong support for decongesting Clayton Road. We're considering how additional cycling and pedestrian routes, along with upgrades to the public realm over time, will help to make it easier and more convenient to get around. Monash Medical Centre, Monash Childrens Hospital and other health services will continue to be a major destination to meet the needs of a growing community. High quality midrise and higher density developments will ensure there are more housing opportunities, including for key workers, students and families.



We received **82 further comments** for **Clayton**

Table 7 summarises the further feedback received regarding the proposed Key Directions under each of the five themes for Clayton.

Structure Plan theme	Further comment themes
 Boosting the economy	<ul style="list-style-type: none">– Expand employment centres beyond the health industry
 Enriching community	<ul style="list-style-type: none">– Provide more affordable housing– Design housing that also caters for people with a disability
 Better connections	<ul style="list-style-type: none">– Create better connection, mobility and safety for pedestrians and cyclists– Provide good quality pedestrian and cycling infrastructure– Improve connections and increase frequency of bus and metro train services– Improve accessibility around the precinct– Ensure easy and convenient connection from the SRL station to Monash Medical Centre
 Enhancing place	<ul style="list-style-type: none">– Support for high-density and mid-rise housing– Provide adequate outdoor spaces– Provide more residential housing in certain areas - restrict development in industrial areas– Create more green spaces, schools, hospitals, parking spaces, and recreational and exercise areas

Table 7: Further comments about the proposed Key Directions in Clayton

Monash

Using emoticon prompts, the community survey asked people to rate to what extent they agreed with the proposed Key Directions under each theme for the SRL Monash Precinct.

Structure Plan theme

Proposed Key Directions



Boosting the economy

- Strengthen Monash as the innovation precinct of global significance
- Establish a Town Centre in Monash
- Support a transition to knowledge-based businesses
- Grow and strengthen the research, science and medical technology sectors
- Support the growth of anchor institutions and attract new businesses



Enriching community

- Ensure community infrastructure supports resident and worker populations including libraries and co-working spaces
- Encourage housing growth and diversity in residential areas
- Introduce new housing options to help create the Monash Town Centre



Better connections

- Create high-quality public transport routes
- Create a new street grid to improve east-west connections
- Link the Monash and Clayton precincts
- Provide a network of safe and convenient walking and cycling paths
- Prioritise public and active transport to reduce reliance on private vehicles



Enhancing place

- Identify opportunities for enhanced and new open space
- Support growth by encouraging change in targeted locations
- Introduce new building types and mixed-use spaces to attract jobs growth
- Deliver high quality and sustainable buildings
- Create well-connected and active streetscapes



Empowering sustainability

- New buildings should use sustainable practices such as lower carbon material and include renewable energy in their design
- Future proof the precinct and plan for new energy technologies
- Create a cool and green environment
- Embed sustainable water management



In total, **185 survey responses** were received for **Monash**

Table 8 shows community sentiment for the proposed Key Directions under each of the five themes for Monash.











Themes						
	Boosting the economy	55%	23%	5%	5%	11%
	Enriching community	48%	25%	5%	6%	15%
	Better connections	56%	19%	7%	5%	13%
	Enhancing place	45%	23%	9%	5%	17%
	Empowering sustainability	52%	17%	10%	5%	16%

Table 8: Community sentiment towards proposed Key Directions for Monash

People were also offered the opportunity to provide further comments about the proposed Key Directions.

Respondents were supportive of diversifying the housing options within the precinct. In particular, there were many comments about the need to build apartments big enough for families to live in, and increasing the amount of student rentals available. The improved access from SRL East will give students and families more choices where to live, both across the whole corridor with easy access to Monash and in the residential neighbourhoods of the precinct. Through the structure planning process we are carefully considering how to increase the vibrancy of these neighbourhoods, with enhanced amenity for workers, students and residents. This includes considering how new and improved open spaces and high quality public realm can contribute to making great places.



We received **73 further comments** for **Monash**






Table 9 summarises the further feedback received regarding the proposed Key Directions under each of the five themes for Monash.

Structure Plan theme	Further comment themes
<p>Boosting the economy</p>	<ul style="list-style-type: none"> – Concern about unemployment rates
<p>Enriching community</p>	<ul style="list-style-type: none"> – Plan for increase in local amenities, hospitals, schools and public services – Provide more affordable and social housing – Provide a mix of housing options, density, and building heights in different areas of the precinct – Maintain or increase student accommodation
<p>Better connections</p>	<ul style="list-style-type: none"> – Increase frequency of bus and train services – Provide better connections and safety for pedestrians and cyclists – Provide quality pedestrian and cycling infrastructure – Create better connections for healthcare workers to Monash Hospital
<p>Enhancing place</p>	<ul style="list-style-type: none"> – Concerns about potential impacts of increased density including increases in traffic and anti-social behaviour – Support for housing diversity and provision of more housing – Support for high rise development – Create more green spaces and recreational areas
<p>Empowering sustainability</p>	<ul style="list-style-type: none"> – Ensure there is a waste management and flood mitigation plan – Use sustainable materials for buildings – Protect existing green spaces, wildlife species, and trees

Table 9: Further comments about the proposed Key Directions in Monash

Glen Waverley

Using emoticon prompts, the community survey asked people to rate to what extent they agreed with the proposed Key Directions under each theme for the SRL Glen Waverley Precinct.

Structure Plan theme	Proposed Key Directions
 Boosting the economy	<ul style="list-style-type: none"> – Further enhance Kingsway as an active economic retail and dining area with more offices and community spaces – Encourage commercial office space in the precinct centre to support high-valued knowledge jobs – Extend the precinct centre along Springvale Road – Support the growth of Aristoc and Springvale roads as local employment areas
 Enriching community	<ul style="list-style-type: none"> – Ensure community infrastructure supports the needs of residents and workers, including maternal and child healthcare hubs – Create high-amenity residential neighbourhoods, with a range of housing types such as mid- and high-rise apartments
 Better connections	<ul style="list-style-type: none"> – Rethink this section of Springvale Road to make it better for all types of transport, including walking, cycling, public transport and cars – Redirect private vehicles away from the precinct centre – Support public transport and active travel options to reduce reliance on private vehicles – Provide a network of safe and convenient walking and cycling paths
 Enhancing place	<ul style="list-style-type: none"> – Identify opportunities for enhanced and new open space – Support growth by encouraging change in targeted locations – Ensure Kingsway remains a key part of social connections with appropriate buildings and public spaces
 Empowering sustainability	<ul style="list-style-type: none"> – New buildings should use sustainable practices such as lower carbon material and include renewable energy in their design – Future proof the precinct and plan for new energy technologies – Create a cool and green environment – Embed sustainable water management



In total, **214 survey responses** were received for

Glen Waverley

Table 10 shows community sentiment for the proposed Key Directions under each of the five themes for Glen Waverley.











Themes					
 Boosting the economy	43%	21%	7%	6%	23%
 Enriching community	36%	19%	9%	7%	28%
 Better connections	44%	16%	11%	6%	23%
 Enhancing place	39%	20%	7%	4%	30%
 Empowering sustainability	43%	20%	9%	7%	22%

Table 10: Community sentiment towards proposed Key Directions for Glen Waverley

People were also offered the opportunity to provide further comments about the proposed Key Directions.

Respondents were supportive of increasing the walkability and permeability of the precinct core, including crossing Springvale Road and moving between transport services safely. Respondents were also supportive of reducing car use and congestion within the precinct core to create a better experience for people visiting the hospitality and retail businesses in Glen Waverley. Through the structure planning process we are considering how high quality midrise residential developments will contribute to the ongoing vibrancy and activity in the precinct.



We received **117 further comments** for **Glen Waverley**

Table 11 summarises the further feedback received regarding the proposed Key Directions under each of the five themes for Glen Waverley.











Structure Plan theme	Further comment themes
 Boosting the economy	<ul style="list-style-type: none"> – Provide mixed-use buildings to enhance the precinct's economic growth
 Enriching community	<ul style="list-style-type: none"> – Provide more schools to cater for population growth – Provide more affordable and social housing – Ensure the project planning considers older people and people with mobility issues
 Better connections	<ul style="list-style-type: none"> – Provide more frequent and reliable bus services – Develop the existing Glen Waverley station along with the new station, and include an underground interchange between stations – Provide better connection and safety for pedestrians and cyclists – Provide quality pedestrian and cycling infrastructure – Ensure easy connection and accessibility to open spaces, housing, local amenities and public transport
 Enhancing place	<ul style="list-style-type: none"> – Concern about potential impacts associated with increased density including traffic, waste, overshadowing and anti-social behaviour – Support for low-medium rise buildings, townhouses and subdivision – Support for high-density development but with height restrictions – Protect neighbourhood character and create a safe neighbourhood – Provide more green spaces
 Empowering sustainability	<ul style="list-style-type: none"> – Ensure new buildings are sustainably designed

Table 11: Further comments about the proposed Key Directions in Glen Waverley

Burwood

Using emoticon prompts, the community survey asked people to rate to what extent they agreed with the proposed Key Directions under each theme for the SRL Burwood Precinct.

Structure Plan theme	Proposed Key Directions
 Boosting the economy	<ul style="list-style-type: none"> – Support and facilitate the growth of Deakin University’s Burwood Campus – Create a mixed-use precinct centre around the SRL train station – Transform Burwood Highway and Highbury Road into areas with more retail and businesses – Create a network of high-amenity knowledge-based employment areas
 Enriching community	<ul style="list-style-type: none"> – Ensure community infrastructure supports the needs of residents and workers, including multi-purpose hubs – Introduce greater housing diversity
 Better connections	<ul style="list-style-type: none"> – Investigate improving walking, cycling and biodiversity connections along Gardiners Creek (KooyongKoot) – Create a world class and well-integrated public transport interchange – Upgrade and connect transport routes, as well as improve walking and cycling paths – Support public transport and active travel choices to reduce reliance on private vehicles
 Enhancing place	<ul style="list-style-type: none"> – Identify opportunities for enhanced and new open space – Support growth by encouraging change in targeted locations – Manage stormwater better to improve water quality and support a greener environment
 Empowering sustainability	<ul style="list-style-type: none"> – New buildings should use sustainable practices such as lower carbon material and include renewable energy in their design – Future proof the precinct and plan for new energy technologies – Create a cool and green environment – Embed sustainable water management



In total, **477 survey responses** were received for **Burwood**

Table 12 shows community sentiment for the Key Directions under each of the five themes for Burwood.











Themes						
	Boosting the economy	25%	18%	14%	10%	3%
	Enriching community	20%	14%	12%	12%	41%
	Better connections	29%	22%	11%	8%	30%
	Enhancing place	23%	12%	12%	10%	44%
	Empowering sustainability	25%	17%	13%	9%	37%

Table 12: Community sentiment towards Key Directions for Burwood

People were also offered the opportunity to provide further comments about the proposed Key Directions.

Respondents were most concerned about the potential impacts of taller buildings, with the majority of concern regarding potential impacts to wildlife in Burwood, overshadowing and more residents leading to increased car use. We are thinking carefully about how new buildings in Burwood should respond to the unique, natural setting. Guidance being prepared as part of the structure plan will highlight the importance of balancing amenity and growth of buildings, responding to their context and making sure they contribute positively to the public realm. By creating the opportunity for more people to live closer to their jobs, and improving access to public and active transport, the structure plans will seek to reduce people’s reliance on cars.



We received **292 further comments** for **Burwood**

Table 13 summarises the further feedback received regarding the proposed Key Directions under each of the five themes for Burwood.










Structure Plan theme	Further comment themes
 Boosting the economy	<ul style="list-style-type: none"> – Recreate Burwood as a centre of education and economic development
 Enriching community	<ul style="list-style-type: none"> – Provide greater housing diversity with a wider range of housing options in different areas of the precinct including affordable housing and housing for people with specific needs – Focus on making the precinct people centric, not car centric – Improve the quality of life of students and workers at Deakin University
 Better connections	<ul style="list-style-type: none"> – Provide better connection, safety, and improved infrastructure for pedestrians, cyclists, and e-scooter users – Provide improved connections, accessibility, and frequency of existing buses and tram services – Improve road navigation throughout the precinct
 Enhancing place	<ul style="list-style-type: none"> – Concern about potential impacts associated with increased density including traffic, safety, anti-social behaviour, and impact on wildlife and nature – Concern about potential impacts from high-rise building development including overshadowing, privacy, and overheating – Protect the existing neighbourhood character – Improve existing open and green spaces including providing gym equipment
 Empowering sustainability	<ul style="list-style-type: none"> – Develop a good long-term environment and sustainability plan, including flood mitigation – Protect natural vegetation around Gardiners Creek, and ensure sunlight isn't blocked – Improve local biodiversity and protect local flora and fauna – Educate people about waste management

Table 13: Further comments about the proposed Key Directions in Burwood

Box Hill

Using emoticon prompts, the community survey asked people to rate to what extent they agreed with the proposed Key Directions under each theme for the SRL Box Hill Precinct.

Structure Plan theme	Proposed Key Directions
 Boosting the economy	<ul style="list-style-type: none"> – Ensure the Box Hill Precinct will have enough office space to accommodate significant employment growth, especially near to the centre – Ensure sustainable growth of health and education services – Extend activity and services right across the precinct to support local living – Concentrate retail and entertainment uses in and around the precinct centre to support a vibrant and culturally diverse place
 Enriching community	<ul style="list-style-type: none"> – Ensure community infrastructure supports the needs of residents and workers – Provide greater housing diversity to support local living
 Better connections	<ul style="list-style-type: none"> – Reinforce existing strategic traffic corridors to direct private vehicles outside of the precinct centre – Create a compact, urban centre that prioritises walking and cycling – Improve access and connectivity along Whitehorse Road – Enhance the walking experience along Station Street – Enhance the transport interchange's functionality and connectivity – Support public transport and active travel choices to reduce reliance on private vehicles
 Enhancing place	<ul style="list-style-type: none"> – Identify opportunities for enhanced and new open space – Support growth by encouraging change in targeted locations – Enhance the open space network and make it more accessible
 Empowering sustainability	<ul style="list-style-type: none"> – New buildings should use sustainable practices such as lower carbon material and include renewable energy in their design – Future proof the precinct and plan for new energy technologies – Create a cool and green environment – Embed sustainable water management



In total, **1,253 survey responses** were received for **Box Hill**

Table 14 shows community sentiment for the key directions under each of the five themes for Box Hill.











Themes						
	Boosting the economy	13%	11%	9%	5%	62%
	Enriching community	12%	7%	6%	6%	68%
	Better connections	16%	10%	6%	5%	63%
	Enhancing place	13%	6%	5%	6%	70%
	Empowering sustainability	15%	9%	6%	4%	66%

Table 14: Community sentiment for the preliminary ideas for Box Hill

People were also offered the opportunity to provide further comments about the proposed Key Directions.

Respondents were most concerned about potential impacts of further densification in Box Hill, including overshadowing, wind tunnels and visual amenity for people using the precinct at street level. The structure plan will emphasise the importance of Box Hill's streets in creating a healthy, active and economically prosperous place. We are carefully considering the potential impacts of new buildings on Box Hill's streets and public places, and the structure plans will include built form guidance that will enable the precinct to develop in a way that creates high quality, comfortable places for people to enjoy.



We received **464 further comments** for **Box Hill**

Table 15 summarises the further feedback received regarding the proposed Key Directions under each of the five themes for Box Hill.






Structure Plan theme	Further comment themes
 Boosting the economy	<ul style="list-style-type: none"> – Support local businesses and provide opportunities for local employment.
 Enriching community	<ul style="list-style-type: none"> – Improve safety for locals and workers at night – Focus on making the precinct people centric, not car centric – Build more hospitals, schools and improve community facilities in Box Hill to alleviate pressure from population growth – Provide more affordable and social housing – Create a more diverse multicultural community.
 Better connections	<ul style="list-style-type: none"> – Provide better connections, accessibility, and more frequent buses and tram services – Ensure good wayfinding between stations and different transport modes – Provide improved connections, safety, and infrastructure for pedestrians and cycling infrastructure. – Manage traffic congestion
 Enhancing place	<ul style="list-style-type: none"> – Protect and enhance green, open and multi-purpose community spaces – Concern about potential impacts of high-density development including negative impact on the environment, ecological impacts, wind tunnels, overcrowding, and cleanliness – Ensure adequate amenities and infrastructure such as water, sewerage and electricity – Suggestions for future uses of the former Brickworks site – Preserve historical buildings and heritage overlay zones
 Empowering sustainability	<ul style="list-style-type: none"> – Ensure sustainable housing design with high quality materials and utilities. – Interest in the detail of sustainability plans – Protect biodiversity.

Table 15: Further comments about the proposed Key Directions in Box Hill

How your feedback is helping to shape future neighbourhoods

Community and stakeholder feedback is vital in planning for the future of the areas around SRL East stations, and is informing the development of structure plans, planning tools and supporting policies to guide decision making. We continue to actively consider feedback from local residents, people who aspire to move into areas, and other stakeholders to achieve the best outcomes for the community.

Feedback from this phase of engagement has been informing the development of final precinct visions and draft structure plans for each SRL East Precinct.

The final precinct visions have now been released and draft structure plans and planning scheme amendments will be made available for public review and feedback in Q1 2025.

We would like to thank everyone who has contributed feedback to date.





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