

Get ready to ride

Your guide to travelling on the Metro Tunnel this summer



The Metro Tunnel opens on 30 November as part of the project's Summer Start

The Metro Tunnel will open on 30 November with hundreds of extra services.

Trains will stop at all of the five new underground stations - Arden, Parkville, State Library, Town Hall and Anzac.

Services will run every 20 minutes between Westall and West Footscray from 10am until 3pm on weekdays and 10am until 7pm on weekends. Some weekend services will extend to East Pakenham and Sunbury.

Learn more and plan your journey before you travel, visit **bigbuild.vic.gov.au/metrotunnel**





Summer rail changes for Metro network

When the Metro Tunnel opens, jump on board and travel to the 5 new stations with extra services running between peak periods on the Cranbourne, Pakenham and Sunbury lines.

Weekdays: Services will run between Westall and West Footscray through the tunnel every 20 minutes from 10am to 3pm.

Weekends: Services will run between Westall and West Footscray from 10am to 7pm. Some weekend services will extend to East Pakenham and Sunbury.

Until 1 February 2026, existing Sunbury, Cranbourne and Pakenham line services will run through the City Loop on the current timetable.

New connections will open between the Metro Tunnel and the City Loop.

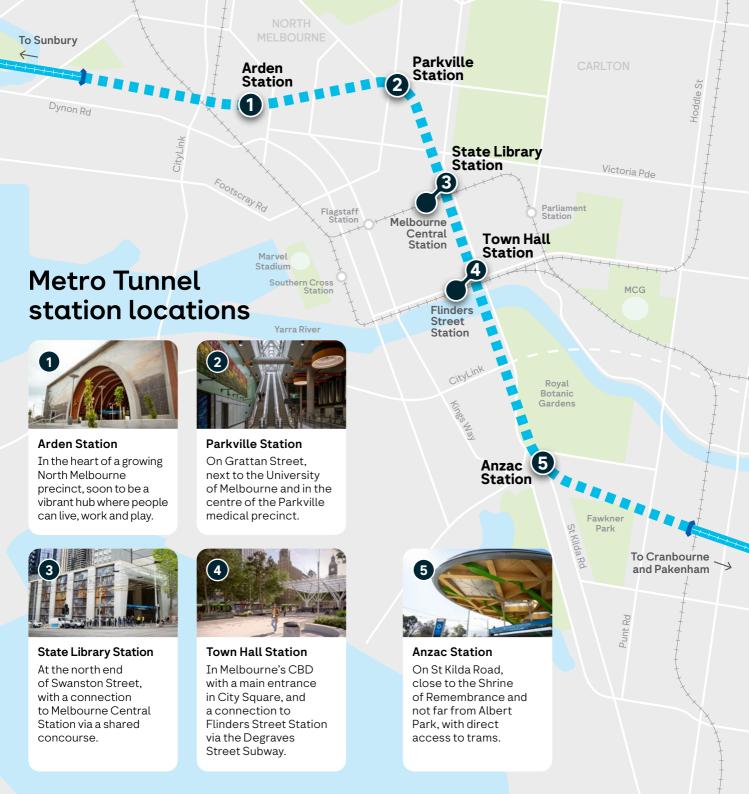
Change between Melbourne Central and State Library stations using the concourse or change between Flinders Street and Town Hall stations using the Degraves Street Subway.



Metropolitan lines	
Train line	Connect to Metro Tunnel services
Cranbourne and Pakenham lines	 Weekdays and weekends between Westall and Malvern stations.
	 You can also access some weekend services between East Pakenham and Malvern stations.
Sunbury Line	- Weekdays and weekends between West Footscray and Footscray stations.
	 You can also access some weekend services between Sunbury and Footscray stations.
Frankston Line	- At Caulfield, Malvern and Flinders Street stations.
Werribee and Williamstown lines	- At Footscray and Flinders Street stations.
Sandringham Line	- At Flinders Street Station.
Alamein, Belgrave, Craigieburn, Glen Waverley, Hurstbridge, Lilydale, Mernda and Upfield lines	- At Melbourne Central or Flinders Street stations.

Regional lines	
Train line	Connect to Metro Tunnel services
Traralgon Line	- At Caulfield or Flinders Street stations.
Ballarat, Bendigo and Geelong lines	- At Footscray Station.
Seymour Line	- Change to a City Loop service at North Melbourne or Southern Cross stations and then change at Melbourne Central or Flinders Street stations.





Technology



Platform screen doors

All five Metro Tunnel stations will have Victorian-first platform screen doors. These doors align with train doors to create a barrier between the track and platform, making boarding safer, improving climate control and reducing noise.

Entry markings on the floor show where to wait for your train. You do not need to press a button to open or close the doors as lights and sounds indicate when doors are opening or closing. A red light above the door means it is not in use.

Doors close quickly. Do not try to hold the doors open, as this can cause injury or separate you from your group. Be ready to board and keep children close.



Smart surveillance

Stations prioritise safety with advanced CCTV, including cameras above every platform screen door. A central control room allows staff to monitor and manage lighting and escalators, ensuring operations run smoothly and safely. The stations have extra-wide platforms and Customer Help Points on each platform, which will put passengers in immediate contact with a customer service officer at the touch of a red button.



New trains for a new tunnel

Only High Capacity Metro Trains will run through the tunnel. These trains offer more space, improved seating, extra handholds, better accessibility, real-time information and heating and cooling for Melbourne's climate.



Improved signalling

Next-generation High Capacity Signalling in the tunnel and on parts of the Cranbourne, Pakenham and Sunbury Line. This system automatically adjusts train speeds to keep a safe distance, enabling more services.

Building new stations for everyone



Step-free access, with lifts and escalators, makes travel easier for everyone.



Tactile ground surface indicators help guide people safely.



Customer help points let you speak to staff at the touch of a button.



Braille and tactile signs, audible announcements and hearing loops support accessibility.



Real-time passenger information screens keep you informed.



Changing Places toilets at all five stations, outside ticket gates, offer extra features and space for people with disability and their carers. Each concourse also has standard accessible toilets.



Passengers with wheelchairs and mobility devices should board at the first carriage.

Interchanging and moving through stations safely



Allow extra time when moving around Metro Tunnel stations. Each station is multiple levels and features 240m long platforms.



Changing between services may take several minutes. Follow signs for the quickest route.



Station escalators can be steep. Hold onto the handrail to ensure you don't fall.



Do not run in the station. Be aware of the risks of trips and falls.



Platform screen doors can close quickly. Stand clear of closing doors and do not try to hold them open.



Always hold your child's hand when getting on and off the train so you don't become separated.





Find out more

bigbuild.vic.gov.au 1800 105 105 (call anytime)









For languages other than English please call (03) 9209 0147

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