

**What you've
said**

Thompsons Road and Berwick-Cranbourne Road Intersection Upgrade



JUNE 2023

Community and Business Consultation Summary

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We're progressing planning for a Thompsons Road and Berwick-Cranbourne Road Intersection Upgrade.

As part of our planning, we're investigating solutions to reduce travel times, improve safety and cater for population growth and increased vehicle movements.

As part of our investigations, we're looking at potential options to:

- remove the existing roundabout and replace it with traffic signals
- improve public transport infrastructure at the intersection
- improve walking and cycling infrastructure at the intersection.

Consultation

From 6 to 26 March 2023, we asked for community and local business feedback to help inform planning and shape development of design options for the future upgrade.

27,587

**PAGE VIEWS AND 8,621
UNIQUE VISITS TO THE
ENGAGE VICTORIA WEB PAGE**

113,608

**REACHED VIA
SOCIAL MEDIA
ADVERTISING**

1,832

SURVEYS COMPLETED

75

**COMMUNITY MEMBERS SPOKEN
WITH AT TWO COMMUNITY POP-UP**

93

**MAP PINS PLACED ON
THE INTERACTIVE MAP**

INFORMATION SESSIONS

Thank you to everyone who took the time to provide feedback via our surveys, interactive map, in meetings or at our pop-up community information sessions.

What we heard

Feedback has provided important local insights, helped us understand how people currently use the intersection as well as views on safety, traffic flow and what we should consider in our planning. We also heard how local businesses operate and use the intersection.

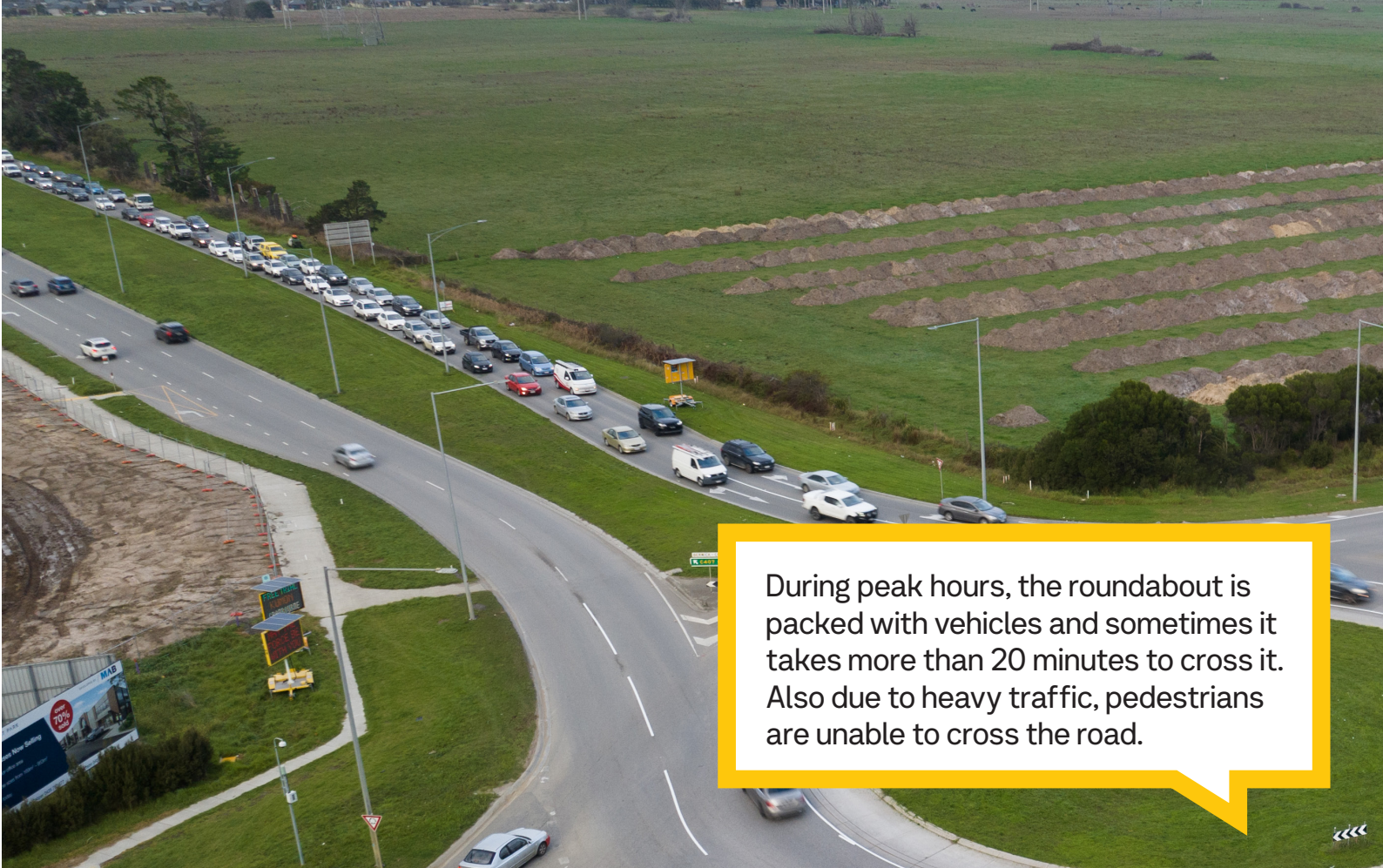
The following quotes, from our interactive map and surveys, highlight common themes expressed by respondents.

So much traffic build up during peak hour and some people purposely use the wrong lanes to bypass traffic and cut off other drivers.

This intersection has little to no capacity to handle the growing traffic from the east and west ends of the intersection.

**This roundabout is
a nightmare during
peak hour**

Traffic lights would massively increase safety. Appropriate lighting and signage would also make it safer for drivers and pedestrians.



Key themes

96% of community respondents support an upgrade.

Community survey

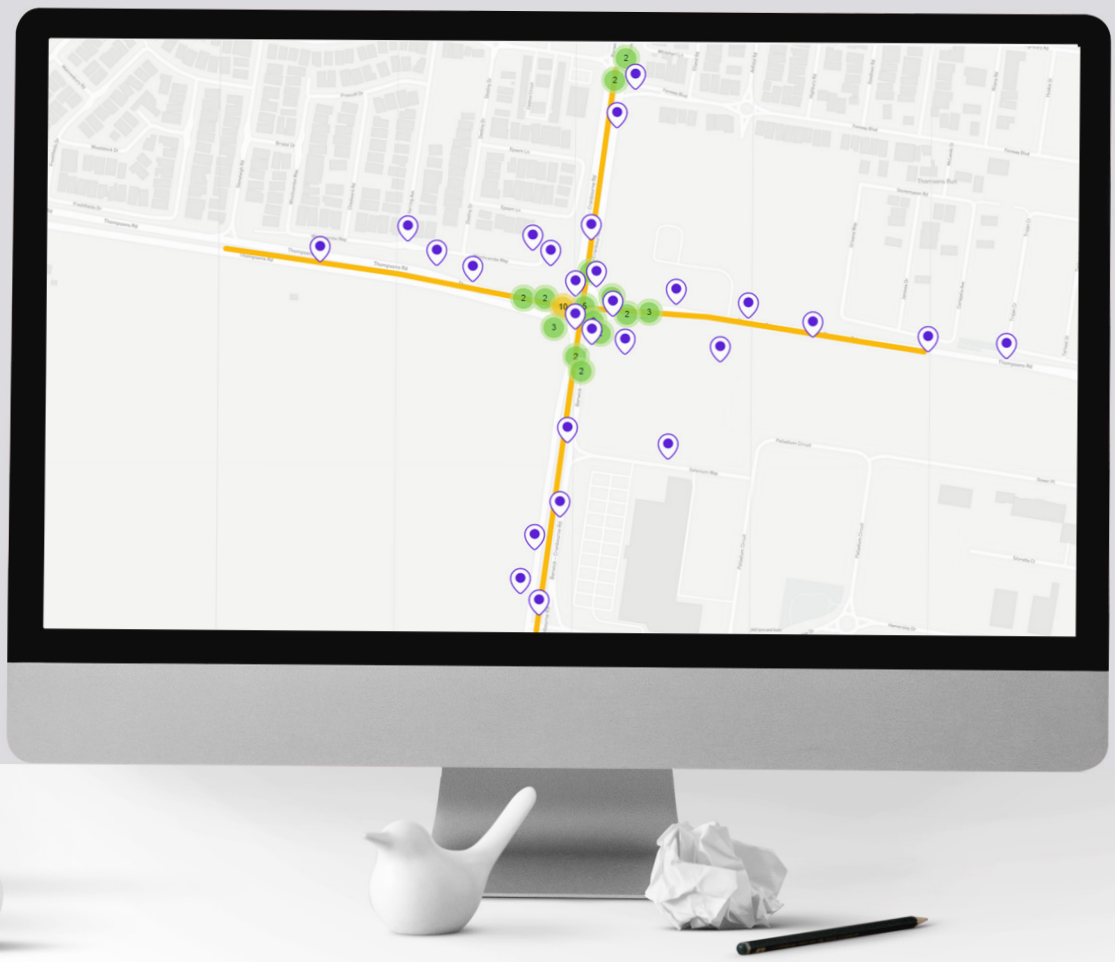
- **88%** of respondents rate the current traffic flow at the Thompsons Road and Berwick-Cranbourne Road roundabout as poor or very poor, **9%** as fair, and **3%** as good or very good.
- **87%** of community respondents have concerns with the current intersection. When asked what concerns they have (multiple choice), the top responses were traffic flow **78%**, safety **70%**, road user behaviour **58%**, and travel times **49%**.
- **73%** of respondents feel unsafe or very unsafe using the Thompsons Road and Berwick-Cranbourne Road roundabout, **19%** neither safe or unsafe and **8%** safe or very safe.

- **92%** of respondents rate the current walking and cycling paths at the intersection as very poor or poor, **6%** as fair and **2%** as very good or good.
- **89%** of respondents feel unsafe or very unsafe when walking or cycling at or near the Thompsons Road and Berwick-Cranbourne Road roundabout, **5%** neither safe or unsafe, **6%** safe or very safe.
- **90%** of respondents agree with the statement, 'high impact, short term disruptions' are preferable to 'low impact, long term disruptions.'

Business survey

90% of business respondents support an upgrade.

- **95%** of business respondents have concerns regarding the existing roundabout. When asked what concerns they have (multiple choice) the top responses were traffic flow **90%**, safety **60%**, road user behaviour **40%**, difficulty crossing the road as a pedestrian **35%**, variability in travel time **35%** and cyclist interaction with vehicles **30%**.
- **89%** of respondents are dissatisfied or highly dissatisfied with the current performance of the intersection and its impacts on the business, **11%** are satisfied.
- **89%** of respondents think an upgrade will have a positive long term impact on their business and its operation.
- **89%** of respondents agree with the statement, 'high impact, short term disruptions' are preferable to 'low impact, long term disruptions.'



Interactive map, social media and pop-up community session feedback

- Strong support for an upgrade.
- The intersection is not coping with the current traffic demand, which will become worse as more houses and businesses are built in the area.
- There is a need to improve drainage and water flow at the intersection.
- Requests to add additional lanes on Berwick-Cranbourne Road from the Thompsons Road roundabout to Patterson Road (outside the scope of the intersection upgrade).
- Requests for different lane configurations to improve traffic flow and reduce congestion.
- Concerns with the left turn only lane on Thompsons Road, with reports of road users continuing straight from the left lane.
- Consideration needs to be given to the timing of the upgrade to minimise disruption and delay fatigue.
- Requests to add safe pedestrian crossing points.
- Requests to add dedicated bus lanes.

Planning timeline



What's next?

Feedback is being used to inform our planning and shape the development of design options. We will continue to provide the community with updates and information as planning progresses.

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For languages other than English please call 9209 0147

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