

15 March 2024



Meeting Minutes

Northern Community Liaison Group

Date	15/03/2024	Time	10am - 12pm
Chair	Jeni Coutts	Meeting no.	2 of 2024
Location	Watsonia RSL	Minute taker	Helena Vun

Attendees

Attendees			
Name	Organisation	Name	Organisation
Jeni Coutts (JC)	Independent Chair	Michelle Molinaro (MM)	Community Representative
Giselle James (GJ)	Community Representative	Stephen Paul (SP)	Community Representative
Paul Raworth (PR) South Zone (Greensborough) Construction Manager	AMA	Shaan Plummer (SPL) Senior Advisor, Communications and Stakeholder Relations, North	NELP
Josh Ribarich (JR) Communications and Stakeholder Relations Advisor	NELP	Jonathan Risby (JRI) Manager Transport, Development and Environment	Banyule City Council
Wade Howell (WH)	Community Representative	Alan Hunter (AH)	Community Representative
Rob Harper (RH) Acting Manager, Sustainability	NELP	Deanna Hadid (DH) Senior Stakeholder and Community Engagement Advisor	Spark
Damian Percy (DP) Project Manager	Spark	Wendy Cisar (WC)	Community Representative
Michelle Giovas (MG)	Community Representative	Mark Minahan (MM) Duty Manager	Watsonia RSL
Kim Norton (KN) Communications and Stakeholder Relations Lead	AMA	Elizabeth Patena (EP) Senior Communications and Stakeholder Relations Advisor	NELP
Brett Kavanagh (BK)	AMA	Steve Denton (SD)	AMA

North Zone (M80) Construction Manager		Interface Zone (Watsonia) Construction Manager	
Jacqueline Weedon (JW) Project Support Officer	NELP		
Apologies			
Name	Organisation	Name	Organisation
Adrian Carter (AC) Advisor, Communications and Stakeholder Relations, North	NELP	Lexie Walter (LW) Sustainability, Environment and Government Policy Lead	AMA
Kate Zisos (KZ) Senior Precinct Community Engagement Advisor	Spark	Mick Marcevski (MM) Manager Project Integration & Assurance	Department of Transport and Planning
Shondelle Mathews (SM) Spark, Manager, Community Engagement	Spark	Kathleen Petras (KP) Transport Planning & Project Coordinator	Banyule City Council
Andrew Mills (AM)	Community Representative		

Key discussion points/decisions

Owner	Action
Jeni Coutts (JC)	Welcome and introductions Welcome and outstanding business Introduced new attendees and presenters
Rob Harper (RH)	NELP Sustainability: Presentation included Sustainability Targets and Objective, Steel, Concrete, Calcined Clay Research, Construction Emissions Reduction MG: Does it reduce the spoil waste that you have to take of site to dispose? RH: Yes definitely, there is an incentive to use site line materials on site - there are targets to divert 95% uncontaminated spoil from landfill.
Deanna Hadid (DH) Damian Percy (DP)	North East Link: Presentation included Watsonia site, Watsonia and Winsor Reserve Sites, What's New, Lower Plenty Road Site, Vent Tunnel Sites, Community Engagement Update, Recent and upcoming events and Windsor Reserve Art Shed GJ: Is the project on schedule? DP: Yes, tracking where we need to be GJ: How much soil is excavated across all of NEL? Will soil being removed be increased as work progress? DP: Once the tunnel works starts the amount of soil excavated is between 25-30 thousand tonnes per day and other sites 10-15 thousand tonnes a day on top of that. SP: Has the next TBM started arriving? DP: It has started arriving and gantries have started to arrive. 1st TBM will start mid-year and 2nd TBM to start about a month later.

Owner	Action
	<p>GJ: Has the recent hot weather presented a challenge? DP: It has, we have clear processes around when our workers stop works i.e., over 35 degrees. In the lead up to hot days, we are constantly monitoring and have drink stations established. Temperature underground is much cooler than above-ground.</p>
	<p>MG: Are the complaints stats just from the North? What form are the project responses? DH: Yes, these stats are applicable to the North, project responses/ project engagement refers to general enquiries and meetings the team is having with the residents or responses via email</p>
	<p>MG: What are you doing to reduce dirt on Greensborough Road? Are you treating that as an enquiry or action? - DH: Depends on the nature of the enquiry, if stakeholders are asking us what we are doing then we will provide a response of what the general procedures and project requirements are. If there is a particular area that needs more attention due to hot weather and/or windy days, then we will classify it as an action linked to an enquiry which we action right away.</p>
	<p>SP: Do you update your dust mitigation processes on really hot days? DP: Yes, we always monitor and have the ability to bring in more resources on hot days. We turn on sprinklers and mist sprays to help reduce the amount of dust generated. Spark bring in additional water carts and street sweepers. Wheel washes always on regardless wet or dry day.</p>
	<p>GJ: Is there community involvement in relation to choosing the artwork? DH: Yes, we've reached out to the residents and sent out a poll via email and are receiving quite a few responses. In regard to Torbay Street we are still working through the design and the supplier has done a site visit. We are working out the next steps before engaging with residents and will keep you in the loop.</p>
	<p>SP: Is there going to be a community pop up in the Watsonia Strip? EP: Watsonia Hub is always open Monday to Friday 10am to 5pm, and we get a lot of local community members coming through</p>
<p>Kim Norton (KN) Brett Kavanagh (BK)</p>	<p>M80 Completion Update Presentation covered upcoming and completed works, centre median works on Greensborough Highway, Watsonia Station car park closure, sustainability, environmental and government policy update, feedback from the Watsonia Hub and Contact Centre</p>
<p>Steve Litterick (SL)</p>	<p>MM: Why can you use an excavator but can't use a chainsaw at night? BK: Noise modelling shows chainsaw/grinding is louder than forestry machinery. We are not cutting anything past 11pm</p>
<p>Steve Denton (SD)</p>	<p>MM: Do you check for wildlife before works take place? - SD: We have a wildlife management plan and other relevant permits approved and in place.</p>
<p>Paul Raworth (PR)</p>	<p>MM: How are the interface works tracking with council? Will the town square works be finished before centre median works? JRi: We have traffic management meetings regularly with SPARK and AMA. Town square road works is broken into two parts - road works and landscape works. Road works is on track to finish by mid-year but not before centre median works. Landscape works will be finished by end of year.</p>
	<p>JRi: Removing centre median through Elder Street intersection are you changing the intersections timing? There will be a very long pedestrian crossing there so our elderly residents can stop in the middle when crossing - SD: Any changes will occur from September to December. We will maintain a 2.5 centre median hold for pedestrians to cross through.</p>
	<p>WC: What is the communication message for cars travelling towards the Ring Road and what messaging do you have planned to help with wayfinding. 2 weeks of on road messaging is not long enough given the high volume of traffic. KN: MTM have developed communications messaging and have dropped 9,000 DLs. Traffic management will be onsite to assist with wayfinding. NELP is working with AMA to get increased traffic management in the area outside of peak times.</p>

Owner	Action
	<p>WC: Why don't you have monitoring stations on the eastern side of the works? KN: With all our monitors, we are happy to move them around and add additional ones.</p> <p>WC: Has there been any relocation offered? KN: Yes, but no uptake. A lot of residents have taken up ear plugs.</p> <p>WC: Some residents have residents have English as a second language?KN: We have translators for non-English speaking residents and making sure the information is being shared clearly.</p> <p>SP: Is the northern construction going to have the same sustainability targets as tunnels section? KN: Yes, there are contractual targets we aim to surpass where possible.</p> <p>AH: Are you using AK Line Reserve? SL: Yes, this is being used as a construction compound</p>

Jeni Coutts (JC)	<p>Other business</p> <p>JC: Do you have a bus tour date? DH: Yes, 9am (TBC), Tuesday 2 April due to RDO</p> <p>Open Forum</p> <p>MG: When you buy into an area, are you made aware of where the roadworks and future projects are? EP: Generally, yes but it is also the owner or solicitor's responsibility to put it in Section 32</p> <p>GJ: Communications messaging around Watsonia Car Park for 2 weeks is not long enough. The signage in that area is going to be vital, I am seeing vehicles taking risks through traffic lights in that area. I have been reassured by Steve that there has been forward planning to consider the car park - you don't want cars coming out to Greensborough Road and there are traffic control people in place in the initial stages but I am scared of a traffic situation happening. KN: Taking on notice and will provide update and next meeting</p> <p>Next meeting 26 April 2024 Thanked NCLG members and presenters and closed the meeting at 12:30pm</p>
------------------	---

Actions – Short Term

No.	Action	Owner	Due	Status	Update
NC242-1	MG: Asks what is the percentage of greenhouse gas emissions for the entire NEL Project?	RH	26.04.24	OPEN	
NC242-2	GJ: What is the distance between the two tunnels?	DH	26.04.24	CLOSED	
NC242-3	MG: Between Grimshaw Street and Watsonia Road - traffic is banking up more than it used to	MM	26.04.24	OPEN	KN to email MM for response

No.	Action	Owner	Due	Status	Update
	maybe due to traffic signals on Grimshaw Street giving more green time to the traffic going on Grimshaw street than Greensborough Highway				
NC242-4	GJ: KN to contact MM at DTP and arrange for him to address GJ concerns around Watsonia Station offset carpark	KN	26.04.24	OPEN	

Actions – Long Term

No	Action	Owner	Due	Status	Update
N6-6	KZ to present lookahead on Greensborough Road surface works	KZ	Q1 2024	Open	Update to be presented when information available
NC241-2	Can construction works be shown via livestream on NELP website?	KZ	Q3 2024	Open	KZ to advise if this will be possible once the TBM structures are in place

Future Presentations

Scheduled Date	Date Raised	Topic	Owner	Update
Q4	1 December	JC has requested actual v's modelling for noise and vibration to be presented in 2023	LM	LM to arrange JR (Spark Environment Manager) to present when results available
Q3	31 March	Vent outlet operation presentation including how will the vent outlets disperse the emissions and how far will they go?	LM	LM to arrange presentation
2025	31 March	Presentation on LXRP's communication plan for the Macleod level crossing removal	JN	LXRP to present at a future meeting
Q3	12 May	VPS Overview	LR	Presentation to be given in future meeting
Q1 2024	27 October	AMA to present what goodwill offers will be available to residents	KN	Presentation to be given in future meeting

Additional information

Tunnels Community Interactions 206	M80 Completion Community Interactions 233
Enquiries/Comments: 150	Enquiries/Comments:125
Project engagement and responses: 14	Project engagement and responses: 52
Complaints: 41	Complaints: 52
Positive Feedback: 1	Positive Feedback: 4