



# Community Liaison Group Meeting

1 May 2025

In partnership with

 Transurban



# Agenda

Time	#	Item detail	Owner
5.30 pm	1	Welcome, introductions and apologies	Chair (Kim Jordan)
5.35 pm	2	No-truck zones update	Andrew Newman, Jess Murdoch (Department of Transport and Planning)
5.50 pm	3	WGTP MRPV update	WGTP MRPV
6.00 pm	4	Community engagement update	CPBJH JV
6.10 pm	5	Construction update	CPBJH JV
6.25 pm	6	Preparing for road opening	Tolling update (Transurban) Honorary naming (Transurban/WGTP MRPV)
6.40 pm	7	BREAK	All
6.50 pm	8	Member workshop	All
7.10 pm	9	Member questions	CLG members
7.30 pm	10	Thank you and close	Chair (Kim Jordan)



# No-truck zones

Department of Transport & Planning  
Andrew Newman & Jess Murdoch

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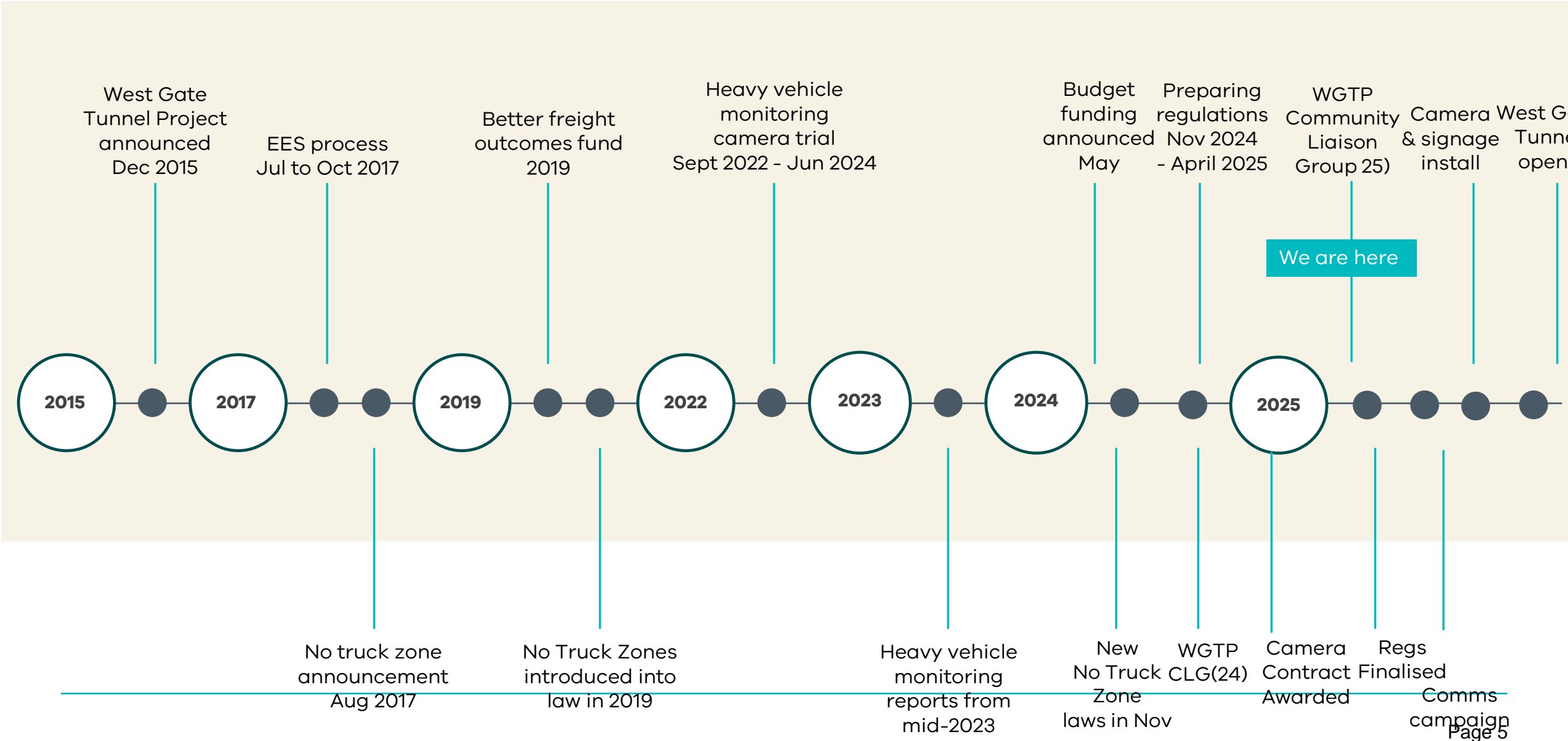




# No-Truck Zones Update – WGTP CLG May 2025



# No-truck zones timeline



# Engaging communities and businesses

We are working closely with communities and businesses on, and near, no-truck zones to ensure they are aware of the project and its benefits and are prepared for the changes ahead.



Subscribe for no-truck zones updates



## Communities

- Webpage live: <https://transport.vic.gov.au/no-truck-zones>
- Factsheet online and in print
- Community pop-ups from July i.e. Shopping centres
- More factsheets/info when business rules are confirmed
- Developing pocket map and other simple materials

## Businesses

- Letters and meetings with impacted businesses
- Discussions with Councils to ensure reach
- Invites to West Gate Tunnel Project Industry Forum

## Truck drivers

- Research on CALD backgrounds – focus groups
- Onsite engagement where truck drivers are



# Who is exempt?

- Regulations will be finalised later this month.
- Exceptions will apply to allow all businesses to pickup and drop off goods in the inner west.
- Some additional exceptions will include;
  - Smaller trucks (two axle) typically seen doing your grocery deliveries.
  - Garbage trucks, concrete trucks, tow trucks
- These arrangements will support business as usual in the inner west.





# WGTP MRPV Update





# Latest news

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*Australian Islamic Centre pop up*



*WGTP & TU out for the new bridge opening*



*Avalon Airshow*



OFFICIAL



# Regional shopping centre activations

Date	Location
2-11 May	Bendigo Bendigo Marketplace
16-25 May	Ballarat Stockland Wendouree shopping centre
13-22 June	Geelong Waurin Ponds shopping centre
11-20 July	Wyndham Vale Manor Lakes shopping centre
25 July-3 August	Werribee Pacific Werribee shopping centre
8-17 August	Tarneit Tarneit Central shopping centre
29 August-7 September	Caroline Springs Caroline Springs shopping centre
12-21 September	Altona North Altona Gate shopping centre





# Community Engagement Update



# Community Engagement

Item	Outcome
<b>Opening of the Walking and Cycling bridge</b>	Site tours in late 2024 prepared key stakeholders for opening. A successful pop up was held on day one to support cyclists.
<b>Pearl River Road opening</b>	Concerns raised by community members around lighting and railing safety are being actively investigated.
<b>Crane demobilisation West Gate Freeway disruptions in April</b>	Over 15,200 notifications were distributed, alongside additional briefings, communications and meetings with businesses along Williamstown Road.
<b>Southern inbound entrance site</b>	In response to noise complaint at end of March, resident check-ins were completed and support offered.
<b>Water leaks at a well monitoring system in Spotswood over Easter</b>	JV site crews investigated reports and repairs of the leaks identified at Cullen Court and Donald McLean Reserve in Spotswood were completed as soon as identified.



# Construction Update



Community Liaison Group Meeting: 1 May 2025



# Tunnels Update





# Southern portals





# Northern portal





# Crane demobilisation





# Footscray Road bridge opening





# Veloway





# Footscray Road





# Graffiti removal update

## March/ April 2025

- Late March: Williamstown Road inbound exit ramp noise wall – removed during closure





# Preparing for road opening





# Honorary naming and Tolling Strategy

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# Honorary names

## Tunnel naming comp

- Competition closed 31 March
- Over 3,000 entries received
- Naming committee to review all entries
- Tunnel names to be finalised ahead of road opening
- Engagement underway with land councils

## Other assets

- Potential for other assets to be named: e.g. new green bridge over Footscray Road
- Two pedestrian crossings over West Gate Freeway have already been named in indigenous languages



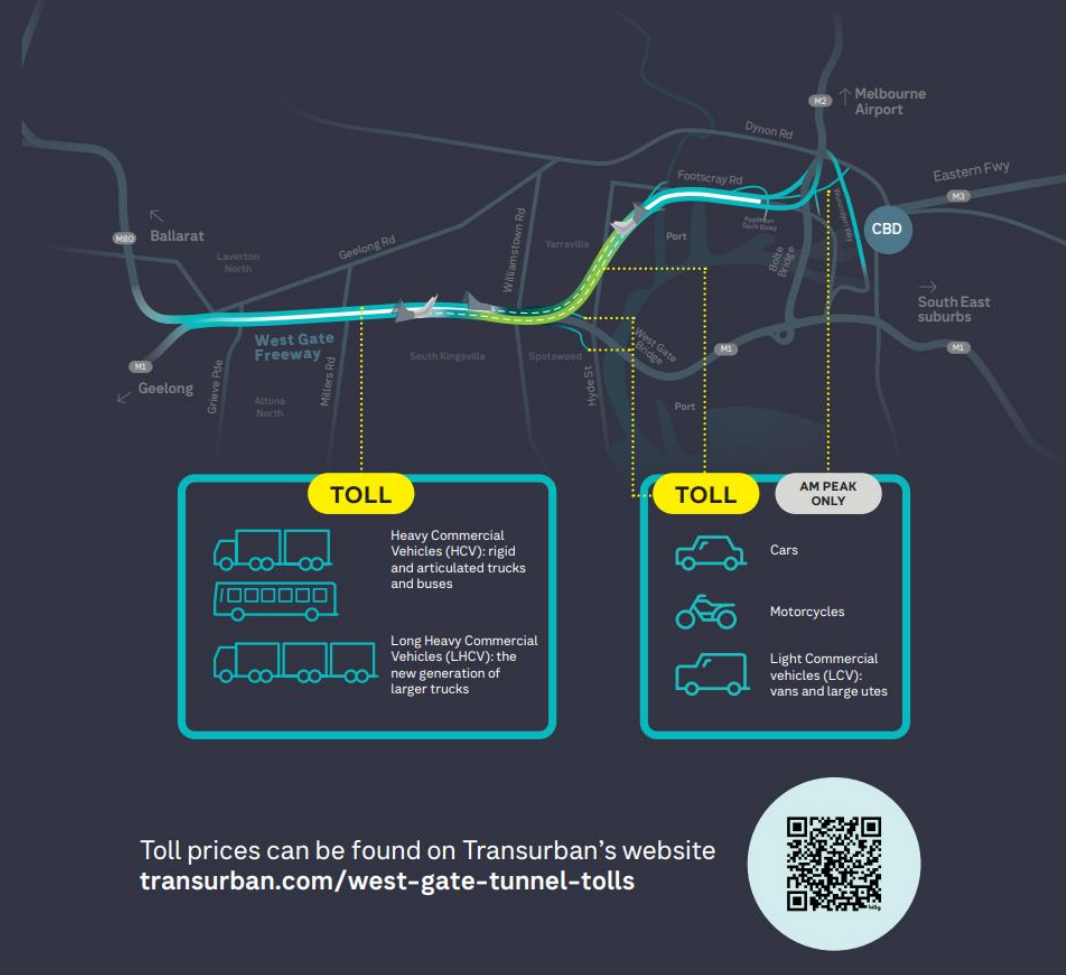
# Tolling

## Get ready to drive

### The new West Gate Tunnel will be a toll road

#### Why are there tolls?

Tolls balance traffic across the freeway network. Tolls also help to fund a road's construction and ongoing operation.







# Break – 10 minutes

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# Member workshop

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# Engagement approach to educating community

1. Launch of new educational content
  - Driving simulator, Plan your journey tool, New website, New journey videos
2. Major partnerships
  - Formula 1 and Avalon Airshow
3. Targeting regional communities
  - Shopping centre activations, Council briefings, media/engagement blitz
4. Tailored materials for localised areas
  - Road user guides, Guide to the inner west, Freight user guides
5. Building community awareness
  - Posters, postcards, information displays, fact sheets in key locations and dedicated information packs for Councils.

# Utilising Existing Relationships

Council & MP offices

Wider MRPV projects

WGNF recipients

Previous event organisers

Shopping centres

Community Liaison Group members



# Engagement materials

## Posters and flyers with QR codes

Noticeboards, council & MP offices, community centres



## Information displays

Big impact, with a large footprint



## Stacked boxes

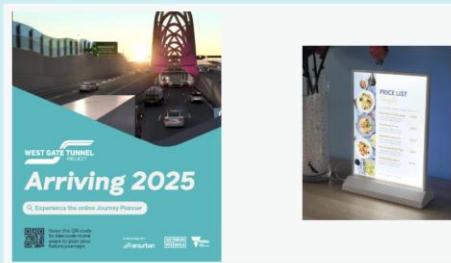
Libraries, CALD spaces



## Information displays

50x60cm on countertop

140x90cm floor space



## Post cards and merchandise

Easy to pick up and go



## Place based fact sheets

Council offices, libraries, community centres



# Member workshop

- **Who?**

Who, in terms of groups, locations, organisations, do you think would benefit from educational project materials? Where are they based? How have they been impacted by the project?

Who in your network do you think may be interested in partnering to help share our resources?

- **What?**

What kind of information or visual tools do you think would have the most effective impact?

- **Where?**

Where else could we consider having some of these engagement materials?

Are there any upcoming events or public spaces where you think the project (or our other tools like the driver simulator) could be effectively showcased?



# Member questions





# Thank you and close

Next meeting: 12 June 2025

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