

## Meeting Minutes

**Date:** 21 October 2025 **Time:** 6:00pm – 8:00pm  
**Location:** Kingston Heath Golf Club  
**Program:** Suburban Rail Loop  
**Title:** Heatherton Community Reference Group  
**Meeting Number:** Meeting 14  
**Chair:** Kim Jordan

Attendees	Organisation/Role
Kim Jordan	Chair
Meng Heang Tak	State Member for Clarinda
<b>Members</b>	
Martin Powles	Community representative
Andrew Dawson	Heatherton Residents Against Inappropriate Development
Carol Dawson	Heatherton Residents Against Inappropriate Development
Julian Birthisel	Kingston City Council
Melanie Starr	Kingston City Council
Michelle Hornstein	Kingston Residents Association
Andrew Taylor	Kingston Heath Golf Club
<b>Suburban Rail Loop Authority (SRLA)</b>	
Brenton Shaughnessy	Deputy Director, Engagement
Sarah Moss	Senior Engagement Adviser
Christine Concha	Engagement Advisor
Adam Greenberger	Senior Manager, Environmental Planning and Management
<b>Laing O'Rourke (LOR)</b>	
Mark Skrzypek	Senior Community Relations Manager
Salvatore Valvo	Delivery Director
<b>Suburban Connect (SC)</b>	
Richard Landrigan	Communication and Stakeholder Engagement Manager – Cheltenham and Heatherton
Gareth Glover	Planning and Approvals Manager

Mark Wloch	Operations Environmental Manager
Simon Black	Stakeholder Engagement Deputy Manager
Apologies	Organisation / Role
Guy Davidson	Community representative
Damian Higgins	Christway College

Discussion topic
<p><b>1. Welcome and housekeeping</b></p> <ul style="list-style-type: none"> <li>Kim Jordan (KJ) welcomed attendees and opened the meeting with an Acknowledgement of Country.</li> <li>KJ provided an overview of the agenda.</li> </ul> <p><b>2. Previous actions</b></p> <ul style="list-style-type: none"> <li>SC noted air conditioner filter and solar panel cleaning will be offered through a 'Summer Blitz' program to adjacent properties. An expression of interest form will be sent out in the coming weeks.</li> <li>SRLA noted any enhancements to the Kingston Walk Linear Reserve will be considered as part of the Linewide package of works, with a contractor yet to be awarded. The same applies to any considerations of a dog off leash area. Public consultation will occur in future to inform any decisions.</li> <li>SRLA noted no current updates on Heatherton public open space offset action and still in the process of exploring options.</li> </ul> <p><b>Discussion</b></p> <ul style="list-style-type: none"> <li>Q: Is gutter cleaning part of the Summer Blitz offer <ul style="list-style-type: none"> <li>SC advised it is not.</li> </ul> </li> <li>A community member noted additional mowing required in Kingston Walk Linear Reserve. SC noted it would be actioned.</li> </ul> <p><b>3. Environmental monitoring</b></p> <ul style="list-style-type: none"> <li>SC shared a presentation on recent environmental monitoring, including: <ul style="list-style-type: none"> <li>Evening and night period (6-10pm) attended noise monitoring, covering both audible and low frequency noise</li> <li>Daytime noise monitoring associated with diaphragm wall (D-wall) construction activities at the western tunnel entrance (WTE)</li> <li>Vibration monitoring associated with D-wall construction activities at the WTE.</li> </ul> </li> <li>SC noted attended noise monitoring allows those collecting the data to understand external noise sources (e.g. dogs barking, road and aircraft traffic) that contribute to results.</li> <li>Attended noise monitoring results show the recorded levels of audible noise are in line with the baseline levels determined during the Suburban Rail Loop (SRL) East Environment Effects Statement (EES) process. These are reflected as noise catchment area (NCA) background noise levels and are the existing levels of noise in the absence of project works.</li> <li>SC advised the low frequency noise monitoring confirms there is existing low frequency noise in the area separate to any project works, which is normal. The data also indicates a source of low frequency noise as you move further away from the WTE site (closer to monitor location 5 at Golf View Road) – this could include air conditioning units at homes, local industrial activity areas or traffic.</li> <li>All low frequency results recorded were well below the Environmental Protection Authority (EPA) low frequency noise (31.5 Hz) thresholds as set out in Publication 1996.</li> <li>SC noted daytime noise monitoring at the WTE for d-walling shows results are below modelled levels. Results follow similar trends for both monitoring locations (north and south), with higher noise</li> </ul>

levels captured as expected for the south monitor due to its proximity to Kingston Road, with traffic contributing to results.

- SC noted there are different noise level thresholds that apply to day, night and extended works, with the thresholds being lower for night/extended works.
- SC noted factors such as wind direction and time of day can influence the noise levels in the area.
- SC and LOR provided an update on:
  - Air quality, noise and vibration monitoring
  - Asbestos air monitoring at the WTE.

#### Discussion

- A community member requested time stamps for the data in the attended noise monitoring results
  - **ACTION: SC to provide time stamps of attended noise monitoring data results.**
- A community member noted some people are more sensitive to low frequency noise and were experiencing ear blockages and migraines earlier in the year.
- Q: Was attended monitoring undertaken while noise blankets weren't in use at the generators
  - SC advised monitoring was done with noise blankets in place, as they have been installed as an at source noise mitigation.
- Q: When and where were the EES baseline noise levels recorded
  - **ACTION: SRLA to confirm when the EES noise levels for Heatherton were recorded and where the monitors were located.**
- Q: Does the vibration monitoring data reflect the use of the compaction roller in use where hoarding was being installed along the western site boundary, noting this activity was disruptive
  - SC noted the data sample shown did not reflect a time period when that roller was in use, however vibration monitoring results remain below modelled levels when the roller is in use. D-wall construction is typically more impactful so the activity was selected as an example to show monitoring results for works occurring closest to residents.
- Q: What happens when complaints are made relating to noise/vibration to confirm if they are within limits
  - SC noted 24/7 continuous monitoring is in place at the site and when a complaint is received, the team investigate before responding. This includes reviewing monitoring data for any spikes – noting continuous monitoring captures 15-minute averages, so a single spike in noise won't necessarily produce a major change in results, while repeated or prolonged noises would.
  - SC advised if the continuous monitoring captures an exceedance, an alert (email / SMS) is sent to environmental advisers who then investigate with the site team to determine the cause of an exceedance and reassess and adjust activities as necessary.
- Q: Is the same process in place overnight?
  - SC noted alerts are triggered the same at any hour of the day/night, however the environmental team investigation can be delayed as these staff do not work at night. There are teams on site and available during evening/night works to respond to community enquiries/complaints who can liaise with site supervisors and offer respite and support.
- A community member noted an inconsistency between what is included in works notifications versus what works are happening, e.g. night works notified to 10pm but not happening
  - SC noted all planned works are included in the monthly notice distributed to the broader community, however the timing of works can be impacted by a range of factors (e.g. weather). Additional localised updates are provided when required – noting the need to balance informing the community of what to expect without over communicating.
  - **ACTION: SRLA and SC to explore opportunities to provide regular works updates to community, such as types of activities, when works are called off etc. (e.g. via SMS, web updates etc.)**

- A community member noted the compaction roller is most impactful to residents and requested monitoring data during its use be shared. Including Thursday 16 October 3:34pm and Saturday 19 October 9am
  - **ACTION: SC to investigate vibration monitoring results for roller activity associated with western boundary hoarding. (Specific times provided – 3:43pm 16/10, 9am 18/10)**
  - SC noted compaction rollers would continue to be required at times to support general construction while the train stabling facility is built.
- A community member noted the extreme weather and wind forecast for 22 October and requested air quality data for that day once available
  - **ACTION: SRLA / SC share air quality monitoring data for 22 October 2025 (noting extreme weather predicted on this date)**
- Q: How are dust complaints responded to on site?
  - SC noted water carts are deployed along with ongoing monitoring of the conditions and existing mitigations.
- Q: Is ACM removal required during current hoarding installation along western boundary of train stabling facility?
  - SC confirmed no. Excavation is not taking place, works include flattening and leveling the ground.

#### 4. Communications and engagement update

- SC and LOR provided an update, including:
  - Number of complaints received and key themes, including traffic, noise and vibration
  - Community engagement activities including acoustic assessments (double glazing), and upcoming Summer Blitz program.

#### Discussion

- SC noted emergency/unavoidable works would need to occur later tonight (21 October) at WTE. SC notifying impacted residents.
- Q: How are complaints logged in the system?
  - SC noted if a stakeholder lodges a complaint with different issues in one email/phone call, it is managed as one complaint with different issues to respond to
  - Ongoing correspondence with stakeholders on an email chain regarding an issue is managed as one complaint
  - SC noted if a stakeholder is making a request (i.e. Kingston Linear Reserve needs to be mowed) or asking for information, these are recorded as enquiries.
- A community member noted a local resident was requesting contact from the project. SC to follow up.

#### 5. Initial and Early Works update

- LOR provided an update on the following:
  - Eastern tunnel entrance (ETE)
  - Permanent network support facility (NSF).
- LOR package of work expected to be completed by the end of the year, with some final tidy up works possible in early 2026.
- NSF expected to be operational from December 2025, timing to be confirmed.
- LOR advised some United Energy works may occur in December 2025 to connect lighting towers at heavy vehicle entrance to site on Kingston Road. Timing subject to United Energy.

#### 6. Tunnels South update

- SC provided an update on the following:
  - Western tunnel entrance (WTE), Heatherton
  - Tunnel boring machine (TBM) launch site, Clarinda.

- SC noted additional hoarding is being installed along the Kingston Walk Linear Reserve and Kingston Road boundaries of the site, with traffic changes including overnight closures of Kingston Road expected
- SC advised the methodology for most cross passage works has changed to a below ground approach, reducing impacts for the community. One remaining cross passage will be completed above ground (located at corner of Peace Rd and Kingston Rd). Works planned to start from February 2026 and continue to mid-year. Impacted stakeholders have been informed.

### Discussion

Q: Will there be a gate from the train stabling facility site to Henry Street reserve, noting crushed rock layer that appears to be an access track

- **ACTION: SC to confirm if a gate is being installed in hoarding along Kingston Linear Reserve, where crushed rock has been placed.**
- Q: Will extension of hoarding at western boundary be higher?
  - SC confirmed the hoarding would be 3m high but would appear higher as it is being installed on top of the existing bunds.
- Q: What do the pink ribbons on trees near the western boundary mean, are these trees being removed?
  - **ACTION: SC to confirm what the pink ribbons mean for trees at western boundary of train stabling facility.**
- Q: Will trees be removed for hoarding installation?
  - SC confirmed there will be trees removed on Kingston Rd for hoarding
- SC noted the floral hoarding design (as voted by community) will be applied to the western boundary hoarding (facing the linear reserve).
- Q: Will Kingston Road be closed for the cross passage works?
  - SC noted no closure of Kingston Road expected for cross passage works, however, there will be ongoing changed traffic conditions for other scopes of work, including hoarding.

### Forward program

- LOR and SC provided update on forward program.
- SC noted upcoming Kingston Road closure on the weekend (Saturday 25 and Sunday 26 October, 6am-6pm) for power connection works.
- SC noted its shut down period for end of year will be from 19 December 2025 until 12 January 2026- no works will be carried out during this time.

### Discussion

- A community member noted during Kingston Road closure on 11 October, detour and VMS signage placement created some confusion, particularly relating to Nicholas Grove access and business access detours
  - SC noted it would investigate ahead of upcoming closures and amend as needed.
  - SC noted other tools, including SMS reminders, localised notifications and BigBuild website disruptions are used to notify of traffic changes.
- Q: How will dust be managed during the shutdown period
  - SC and LOR noted the sites will still be monitored and attended to during the shutdown period. Standby crews will be available to respond to urgent issues during this time.

### Other business

- SRLA advised meeting dates for 2026 will be circulated once confirmed. Will maintain five meetings per year subject to agreement from the group
  - CRG members comfortable maintaining Tuesday evening, approximately two month cycle of meetings.
  - KJ noted care taker period to be factored into the meeting planning.
- Q: Was there an SRL stall at the Kingston Spring Fair on 18 October 2025

- SRLA confirmed there was a stall. Staff spoke to a range of people with mixed awareness of the project. Main interest was SRL at Clayton due to the location of the fair.
- Q: Are the Lantrak site haulage routes available, and are the incorporated documents from the planning scheme amendment available?
  - SRLA noted the Lantrak haulage routes were provided following the last CRG meeting. SC noted Lantrak collect materials from different projects so different truck routes are likely used separate to the project.
    - *Post meeting note:* see [CRG Meeting Minutes – 19 August 2025](#) actions for haulage route map.
  - SC noted incorporated documents are published on the Government Gazette.
  - **ACTION: SC to share link to incorporated documents related to Lantrak site use to support TBM launch site.**
- Q: Is there an update on the spoil management plan for tunnelling?
  - SRLA and SC noted still working with EPA on the spoil management plan for tunnelling. Updates to be provided to group when available.
- A community member noted an enquiry relating to power works in the area. KJ suggested the question be provided to SRLA directly with more detail to enable a response.
- A community member noted some residents experienced migraines that morning (21 October 2025) and requested information on what work was occurring
  - SC advised works had been consistent with previous mornings/ days and involve diaphragm wall construction.
- A community member raised concerns with the traffic light sequencing for pedestrians on Kingston Road (near Nicholas Grove), noting it is not benefiting local side road traffic
  - SRLA noted the feedback had been shared with Department of Transport and Planning (DTP) who manage the traffic light and sequencing and would be shared again, noting the project has not received broader feedback about it from the community.
  - SRLA noted the crossing has been installed to allow pedestrians to access the Kingston Walk Linear Reserve and bus stops on Kingston Road and will feed into the future shared user path to be built to be built on the northern side of Kingston Road at the train stabling facility.
  - KJ noted the traffic system is to cater to road users on Kingston Rd and not for residents.
    - *Post meeting note:* The pedestrian crossing was not originally proposed by SRLA. The crossing was an outcome of the Independent Advisory Committee's findings during the EES, supported in the Ministers Assessment. The crossing was installed in response to feedback about pedestrian safety concerns on Kingston Road during construction of the project.
- A community member provided feedback about recent lane closures on Kingston Rd noting unsafe driver behaviour had been seen.
- Q: Is there an update on when the Old Dandenong Road / Kingston Road intersection works would be completed?
  - SRLA noted no update on this.
- KJ encouraged the group to think about how they would like to approach the meetings for next year, including what reporting they would want to include, contributions from Council, and other items members want to discuss.

Meeting ended.

## New Actions

Item	Responsible
<p><b>Action:</b> SC to provide time stamps of attended noise monitoring data results.</p> <p><b>Response:</b> The noise monitoring results on slides 10-12 were recorded at various times between 6.30pm and 1am across four nights (20 Aug, 3 Sep, 11 Sep, 17 Sep).</p>	SC
<p><b>Action:</b> SRLA to confirm when the EES noise levels for Heatherton were recorded and where the monitors were located.</p> <p><b>Response:</b> In the SRL East EES section <a href="#">VI6. Stabling Facility - Vibration and Ground-Borne Noise</a> it discusses existing conditions, potential impacts and standard and site-specific example mitigation measures that have informed the Environmental Performance Requirements which define the environmental outcomes the Project must achieve. <a href="#">Figure VI6.1 Existing sensitive receivers and baseline vibration monitoring locations – Stabling Facility</a> provides the vibration monitoring locations at the stability facility in Heatherton. More detailed information is provided in the <a href="#">Vibration and Ground-borne Noise Existing Conditions</a> report, that notes the vibration data recorded along the study area – stabling facility was undertaken in August 2020.</p> <p>In the <a href="#">NO6. Stabling Facility – Noise</a> section of the SRL East EES, it provides details on the airborne noise existing conditions, modelling and benchmarks in the stabling facility in Heatherton. <a href="#">Figure NO6.1 Airborne noise Study Area for Stabling Facility</a> provides the location of attended and unattended monitoring locations. More detailed information is provided in the <a href="#">Airborne Noise Existing Conditions</a> report that notes baseline noise attended noise monitoring baseline noise monitoring was undertaken across two separate periods – March and April 2020 (attended monitoring) and February to May 2021 (unattended noise monitoring).</p> <p>Other reports with more detailed information on noise assessments include <a href="#">Vibration and Ground-borne Noise Impact Assessment</a> and the <a href="#">Airborne Noise Impact Assessment</a> reports.</p> <p>It is noted that some monitoring was conducted during a period in which the Victorian Government was implementing restrictions around COVID-19. These results are considered to be more conservative as it is likely that ambient noise environment would be lower than it would be under normal conditions. If the existing noise levels are lower, then the EES may overstate the airborne noise impacts of the Project compared to what would actually occur.</p>	SRLA
<p><b>Action:</b> SRLA and SC to explore opportunities to provide regular works updates to community, such as types of activities, when works are called off etc. (e.g. via SMS, web updates etc.).</p> <p><b>Response:</b> SRLA and SC are in discussions on what options would be viable moving forward. An update will be provided at the next CRG meeting.</p>	SRLA / SC
<p><b>Action:</b> SC to investigate vibration monitoring results for roller activity associated with western boundary hoarding. (Specific times provided – 3:43pm 16/10, 9am 18/10).</p> <p>NOTE: request to present on vibration roller data at next CRG meeting.</p> <p><b>Response:</b> SC will present at first CRG of 2026.</p>	SC

**Action:** SRLA / SC share air quality monitoring data for 22 October 2025 (noting extreme weather predicted on this date).

**Response:** SC will provide at first of CRG in 2026. Results will also be published online in the monthly verified air quality reports:

<https://bigbuild.vic.gov.au/library/suburban-rail-loop/reports/air-quality-reports>

SRLA / SC

**Action:** SC to confirm if a gate is being installed in hoarding along Kingston Linear Reserve, where crushed rock has been placed.

**Response:** There is no gate planned to be built between the project site and Henry Street.

SC

**Action:** SC/SRLA to confirm what the pink ribbons mean for trees at western boundary of train stabling facility.

**Response:** Ribbon markers on trees indicate clearance distances to maintain during site investigations.

SC / SRLA

**Action:** SC to share link to incorporated documents related to Lantrak site use to support TBM launch site.

**Response:** Document was published on the Victorian Government Gazette, link to the [Notice of Approval of Amendment \(Amendment C228king\)](#)

SC

Approach to meetings in 2026 and what reporting CRG wants to see in the sessions (e.g. enquiries and complaints).

ALL

## Actions from previous meetings

CRG meeting date raised	Action	Status
24 June 2025	SC to investigate if cleaning services such as air conditioning filter cleaning and solar panel cleaning can be provided.	Completed – EOI for air condition and solar panel cleaning to be sent before the end of the year
24 June 2025	SRLA and SC to investigate if gate can be provided at southern entrance to the Kingston Walk Linear Reserve.	Closed – to be discussed once Linewide contractors are onboarded
24 June 2025	SRLA to provide an update the Heatherton public open space (POS) offset for the stabling facility. NOTE: Members advocate for POS in Heatherton, or as close to as possible.	No updates to date, still investigating. Update to be provided in 2026.