

Date: Tuesday 6 September 2022 **Time:** 4:00PM – 4:45PM

Location: **Hybrid meeting:**
Clayton RSL/Microsoft Teams Meeting

Program: Suburban Rail Loop (SRL)

Title: SRL Clayton Precinct Reference Group

Security Classification: Public

Attendees	Apologies
<ul style="list-style-type: none"> Meng Heang Tak, Member for Clarinda Noël Jones, PRG Facilitator, GHD Will Roberts, Deputy Director Stakeholder Engagement, Suburban Rail Loop Authority (SRLA) Vanessa Campbell, Precinct Director (Monash and Clayton), SRLA Tim Canterford, Senior Project Engineer, SRLA Sophie Adams, Manager, Engagement – Initial and Early Works (SRLA) Nicole Russo, Engagement Advisor, SRLA Liz Grabham, Communications and Engagement, Laing O'Rourke (LOR) Matthew Veale, Senior Project Manager, City of Monash Frank Golotta, Managing Director, Clayton Hotel John Saunders, Secretary, Clayton RSL Anna Laird, Acting Executive Director Capital and Infrastructure, Monash Health 	<ul style="list-style-type: none"> Steve Dimopoulos, Member for Oakleigh Nerissa Kinnaird, Deputy Principal, St Peter's Primary School Clayton Ross Evans, Engineering Manager, City of Monash

Key discussion points

Sub-heading	Description
Welcome and housekeeping	<p>Meng Heang Tak (MHT) welcomed everyone to the Clayton PRG meeting:</p> <ul style="list-style-type: none"> Noël Jones (NJ) advised minutes from previous meeting were distributed and all previous actions have been closed. NJ provided outline of meeting agenda.
Environment Effects Statement (EES)	<p>SRLA provided an overview and update on the SRL East Environment Effects Statement (EES) process and noted the following:</p> <ul style="list-style-type: none"> Digital EES was the first of its kind, allowing people to find targeted information on the elements of the project that mattered most to them. <ul style="list-style-type: none"> Comprised of 36 different technical reports from 19 disciplines. Public hearings:

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Sub-heading	Description
	<ul style="list-style-type: none"> <ul style="list-style-type: none"> ○ 39 days. ○ Received 360 submissions. ○ 47 witnesses and experts were heard. • Minister's assessment released 10 August. <ul style="list-style-type: none"> ○ Minister's assessment supports the project, finding the project's effects on the environment will be acceptable, subject to recommendations. ○ Outlined recommendations including providing more robust measures to address construction impacts such as noise, dust, odour, traffic provision of replacement open space and changes to surface and tunnel plans to make permanent road closures including Carinish Road indicative only. ○ Also noted additional business support measures including voluntary purchase scheme for businesses and residents, employee assistance program as was proposed by Monash Council, dedicated business liaison managers at Clayton and a strengthened complaints management system. • Outlined Minister's recommendations related to Clayton. <ul style="list-style-type: none"> ○ LVC noted recommendations to investigate shifting the SRL East Clayton station box to allow for Carinish Road to remain open. • SRLA are continuing to work on next steps and updating relevant planning documents for approval. <ul style="list-style-type: none"> ○ Planning Scheme Amendment is with DELWP for progressing. ○ Noted works underway on the Voluntary Purchase Scheme (VPS) including developing an eligibility criteria. ○ Noted secondary approvals that are required from the Minister prior to construction, including the Environment Management Framework (EMF), Urban Design Strategy (UDS) and Public Open Space Framework (POSF). SRLA intends on submitting these documents in the coming months. ○ noted that approvals for Initial Works were sought and granted outside of the EES process.
Initial and Early Works update	<p>Laing O'Rourke (LOR) provided an overview of Initial Works in Clayton.</p> <ul style="list-style-type: none"> • Site investigations began in March 2022 and have taken place during daytime and night time working hours. <ul style="list-style-type: none"> ○ Some works were impacted by rain and were rescheduled ○ Works included investigating underground sewer lines. • Currently, works to relocate an underground sewer line in Clayton are taking place and have required a number of road and pedestrian closures. <ul style="list-style-type: none"> ○ The existing underground sewer needs to be relocated due to the location of the new SRL East station at Clayton. ○ Closures around Dunstan, Carinish, Haughton and Clayton roads have been required. ○ Currently, crews are working within the Carinish and Haughton roads intersection. Works at this location should be completed within the next few weeks. ○ Noted that the team are aware of disruption to vehicles, pedestrians and traders and are Laing O'Rourke (LOR) are providing 1:1 support to residents and traders where possible.

Sub-heading	Description
Trader and resident engagement support	<p>SRLA introduced the trader support program that is being delivered in Clayton.</p> <p>LOR provided an overview of the trader support program and noted the following:</p> <ul style="list-style-type: none"> The program is a marketing tool, aimed to support traders to encourage existing and new customers to visit their business. The program involves a number of initiatives, including: <ul style="list-style-type: none"> A trader voucher scheme, which traders can provide to customers to encourage them to visit their business. <ul style="list-style-type: none"> For example, the local real estate agent has requested \$50 vouchers for the Clayton Hotel, which are then supplied to people who have recently purchased a property in the area. Extensive signage, including water barrier signage, tree wraps, stickers on bins, and floor and window decals. Bespoke flyers, which show detailed pedestrian wayfinding maps, for businesses to hand out to customers. Noted that the team worked closely with Monash City Council's economic development group to develop and implement the trader support program. <p>Questions/comments</p> <ul style="list-style-type: none"> SRLA asked the group if they have any feedback on the trader support program. <ul style="list-style-type: none"> Matthew Veale (MV) noted positive feedback from Council's economic development group and has not received feedback from traders to date. Frank Golotta (FG) noted negative feedback from traders regarding the works impact on road and pedestrian movements. <ul style="list-style-type: none"> Noted recent impact to traders has been significant, claiming some traders have reported a 30% decrease in sales. Noted customers have mentioned to traders that they are avoiding the area and that people visiting the post office don't feel safe moving around the area. Noted this is the most impacted traders in Clayton have been in years. LOR thanked FG for his feedback and validated the concerns raised noting that these works are more disruptive than the works completed earlier this year. <ul style="list-style-type: none"> Noted the project team are working closely with traders to support where possible and create bespoke solutions to alleviate the impacts of disruption. Noted Dunstan Street vehicle and pedestrian access will be reinstated in the next few weeks. SRLA offered to have a discussion offline and discuss ideas on how to offer further support to businesses in the area. Action: SRLA to set-up meeting with FG to discuss further ideas on how to offer support to businesses.
Other business	<p>NJ opened the floor for other business items to be raised by the group.</p> <ul style="list-style-type: none"> No other business items were raised. <p>NJ noted the next meeting will take place in December 2022.</p> <p>-Meeting closed at 4:45PM-</p>

Actions – new

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#	Action	Owner	Due	Status	Update
1.	SRLA to set-up meeting with Frank Golotta to discuss further ideas on how to offer support to businesses around Clayton	SRLA		Closed	Meeting confirmed with SRLA and CTA late September