Epping Road Upgrade

Local Business Survey

As part of the Epping Road Upgrade, we’re adding extra lanes between Craigieburn Road East and Memorial Avenue, installing new traffic lights at Park Street, upgrading intersections and building better walking and cycling connections.

As with any major infrastructure project, there’ll be some disruption to day-to-day operations in and around our construction sites. We’d like to hear from you so we can understand the way your business operates and determine the type of information you need and how we can best assist you. This survey is confidential and will take about 10 minutes to complete.

You can complete the survey below and return it to us via post, or complete it online at [**roadprojects.vic.gov.au/epping-trader-survey**](https://bigbuild.vic.gov.au/projects/mrpv/epping-road-upgrade/local-trader-survey)

For more information, call us on 1800 105 105 or visit The [Epping Road Upgrade](https://bigbuild.vic.gov.au/projects/mrpv/epping-road-upgrade) project page.

**About your business:**

|  |  |
| --- | --- |
| What is the name of your business? |  |
| Street address |  |
| Postal address (if different) |  |
| Contact person |  |
| Website |  |
| Email address |  |
| Phone number |  |
| Preferred contact method | * Email * SMS * Phone |
| Does your business own or rent the property? |  |
| If you’d prefer to communicate in a language other than English, which language would you prefer? |  |

**The following questions will help us to understand what your business does and how it operates.**

|  |  |  |  |
| --- | --- | --- | --- |
| What category best describes your business? You can include more than one answer. | | | |
| Accommodation | Automotive | Domestic services | Education and learning |
| Entertainment | Financial services | Government | Hair and beauty |
| Logistics | Manufacturing | Medical | Professional services |
| Restaurant or café | Retail | Sports and recreation | Trades |

Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

What are your hours of operation?

Does your business operate on weekends? If yes, which days?

How many staff do you employ? \*

1 – 5  6 – 10  11 – 20  21 – 40  40 +

Does your business operate overnight? If yes, please specify times and days.

|  |  |  |  |
| --- | --- | --- | --- |
| How do you and your staff travel to work? You can include more than one answer \* | | | |
| Do you have on-site customer parking? (Please specify disability compliant carpark requirements) | | | |
| Do you have on-site staff parking? |  |  |  |
|  |  |  |  |

Approximately how many parking spaces do you have on-site?

Where do customers and staff park if not on-site?

Does your business have any deliveries to the premises? If so, what size vehicle is making the deliveries and what is the frequency?

Do you have overnight deliveries to your property?

If yes, generally what times and days to these deliveries arrive?

How do vehicles access your property? (for example: drive in, reverse out)

Does your business rely on loading zones? If so, where are they located in relation to your business?

Is having power to your business 24/7 critical for your operations?

Do you have any equipment that may be sensitive to noise or vibration? (If yes, a member of the project team will contact you to discuss these needs.)

Would you like to be added to our Epping Road Upgrade email list to receive project updates?

What notifications would you or your customers most like to see displayed/have available?

Do you use the footpath or road outside your premises for any business use (other than to generate more foot traffic)?

If yes, please specify how this area is used.

What current marketing do you use for your business?

Are there are any products, services or supplies your business manufactures that you feel may help the construction and delivery of the Epping Road Upgrade?

If yes, please outline further below (A member of the project team will be in touch to explore these opportunities.)

Do you have any concerns about the project in relation to your business? (A member of the project team will be in touch to discuss these with you.)

Does your business/property have any current planning permits that may be affected or interface with the Epping Road Upgrade?

Is there anything else you would like to discuss about the Epping Road Upgrade Project?

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**Thank you for your time.**

Please return your completed survey to **Major Road Projects Victoria, at 3 Bristol Street, Essendon Fields VIC 3041** or scan a copy and send to [**contact@roadprojects.vic.gov.au**](mailto:contact@roadprojects.vic.gov.au)

We’ll be in touch with you soon.