**Maidstone Street, Altona,** August 2023

**Local business survey**

We want to hear from you

We're making the Werribee Line level crossing-free by 2030, changing how locals live, work and travel. With no level crossings on the train line, journeys will be faster and local roads safer.

We’re removing the level crossing at Maidstone Street by 2027, improving connections for this busy industrial area. Further investigations are required to confirm the best designs. As part of this project, we’d like to learn more about your business, so we can better understand how you use the area to help minimise impacts.

**How to participate**

You can complete the survey and return it to us via email at **contact@levelcrossings.vic.gov.au**, For more information or if you need help completing this survey, call us on **1800 105 105**.

**About your business:**

What is the name of your business?

Street address:

Postal address (if different):

Contact person:

Website address:

Email address:

Preferred contact method (please highlight):

Email

SMS

Phone

Would you like to sign up to receive email updates:

Does your business own or rent the property?

If you’d prefer to communicate in a language other than English, which language would you prefer?

The following questions will help us to understand what your business does and how it operates.

What category best describes your business (please highlight)?

You can include more than one answer.

Trades Automotive

Retail Domestic services

Entertainment Financial services

Logistics Manufacturing

Professional services

Other:

2. What are your hours of operation?

3. Does your business operate on weekends (Yes/No)?

If yes, which days?

4. Does your business operate overnight (Yes/No)?

If yes, please specify times and days.

5. Do you have on-site customer parking?

(Please specify disability compliant carpark requirements)

6. Do you have on-site staff parking (Yes/No)?

7. Approximately how many parking spaces do you have on-site?

8. Where do customers and staff park if not on-site?

9. Does your business have any deliveries to the premises? If so, what size vehicle is making the deliveries and what is the frequency? Do deliveries mostly turn left or right out of your premises?

10. Do you have overnight deliveries to your property (Yes/No)?

If yes, what times and days to these deliveries arrive?

11. How do vehicles access your property? (for example: drive in, reverse out)

12. Is having power to your business 24/7 critical for your operations?

13. Do you have any equipment that may be sensitive to noise or vibration? (If yes, a member of the project team will contact you to discuss these needs.)

14. What notifications would you or your customers most like to see displayed/have available?

15. What current marketing do you use for your business?

16. Are there are any products, services or supplies your business manufactures that you feel may help the construction and delivery of the Maidstone Street, Altona level crossing removal?

Yes No

If yes, please outline further below. (A member of the project team will be in touch to explore these opportunities.)

17. Does your business/property have any current planning permits that may be affected or interface with the Maidstone Street project?

18. Do you have any concerns about the project in relation to your business? (A member of the project team will be in touch to discuss these with you.)

19. Is there anything else you would like to discuss about the project?

Privacy Statement: The Level Crossing Removal Project is committed to protecting your privacy by fully meeting its responsibilities under the Privacy and Data Protection Act 2014. We will record and use your personal information (including your email address) to keep you informed about the project. Only authorised staff will have access to your personal information. For further details please visit **levelcrossings.vic.gov.au/about/governance/privacy**.